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NOTICE OF MEETING

Meeting	Hampshire 2050, Corporate Services and Resources Select Committee
Date and Time	Thursday, 13th July, 2023 at 10.00 am
Place	Ashburton Hall, Elizabeth II Court, The Castle, Winchester
Enquiries to	members.services@hants.gov.uk

Carolyn Williamson FCPFA
Chief Executive
The Castle, Winchester SO23 8UJ

FILMING AND BROADCAST NOTIFICATION

This meeting may be recorded and broadcast live on the County Council's website and available for repeat viewing, it may also be recorded and filmed by the press and public. Filming or recording is only permitted in the meeting room whilst the meeting is taking place so must stop when the meeting is either adjourned or closed. Filming is not permitted elsewhere in the building at any time. Please see the Filming Protocol available on the County Council's website.

AGENDA

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2. DECLARATIONS OF INTEREST

All Members who believe they have a Disclosable Pecuniary Interest in any matter to be considered at the meeting must declare that interest and, having regard to Part 3 Paragraph 1.5 of the County Council's Members' Code of Conduct, leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with Paragraph 1.6 of the Code. Furthermore all Members with a Personal Interest in a matter being considered at the meeting should consider, having regard to Part 5, Paragraph 4 of the Code, whether such interest should be declared, and having regard to Part 5, Paragraph 5 of the Code, consider whether it is appropriate to leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with the Code.

3. MINUTES OF PREVIOUS MEETING (Pages 5 - 8)

To confirm the minutes of the previous meeting held on 19 January 2023.

4. DEPUTATIONS

To receive any deputations notified under Standing Order 12.

5. CHAIRMAN'S ANNOUNCEMENTS

To receive any announcements the Chairman may wish to make.

6. SERVING HAMPSHIRE - 2022/23 YEAR END PERFORMANCE REPORT (Pages 9 - 56)

To consider a report of the Director People and Organisation giving an update on the year end performance against the Serving Hampshire Strategic Plan for 2021-2025.

7. HAMPSHIRE 2050 VISION REVALIDATION AND MID-TERM REVIEW OF HAMPSHIRE COUNTY COUNCIL'S SERVING HAMPSHIRE STRATEGIC PLAN (Pages 57 - 104)

To consider a report on the Hampshire 2050 Vision Revalidation and mid-term review of Hampshire County Council's Serving Hampshire Strategic Plan

8. ANNUAL REPORT OF THE SELECT COMMITTEES ACTIVITY FOR 2022/23 (Pages 105 - 116)

To consider a report of the Director of People and Organisation detailing activity of each of the Select Committees over the last year.

9. WORK PROGRAMME (Pages 117 - 124)

To consider a report detailing the Committee's forthcoming work programme.

ABOUT THIS AGENDA:

On request, this agenda can be provided in alternative versions (such as large print, Braille or audio) and in alternative languages.

ABOUT THIS MEETING:

The press and public are welcome to attend the public sessions of the meeting. If you have any particular requirements, for example if you require wheelchair access, please contact members.services@hants.gov.uk for assistance.

County Councillors attending as appointed members of this Committee or by virtue of Standing Order 18.5; or with the concurrence of the Chairman in connection with their duties as members of the Council or as a local County Councillor qualify for travelling expenses.

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Public Document Pack Agenda Item 3

AT A MEETING of the Hampshire 2050, Corporate Services and Resources
Select Committee of HAMPSHIRE COUNTY COUNCIL held at the castle,
Winchester on Thursday, 19th January, 2023

Chairman:

* Councillor Jonathan Glen

- | | |
|-----------------------------|-----------------------------------------|
| * Councillor Rod Cooper | * Councillor Neville Penman |
| Councillor Graham Burgess | * Councillor Jackie Porter |
| * Councillor Adrian Collett | * Councillor Bill Withers Lt Col (Retd) |
| * Councillor Alex Crawford | * Councillor Stephen Parker |
| * Councillor Tim Davies | |
| * Councillor Zoe Huggins | |
| * Councillor Wayne Irish | |
| * Councillor Peter Latham | |
| * Councillor Derek Mellor | |
| * Councillor Rob Mocatta | |

*Present

Also present: Leader and Executive Member for Hampshire 2050 and Corporate Services

1. **APOLOGIES FOR ABSENCE**

Apologies were received from Councillor Graham Burgess and Councillor Stephen Parker attended the meeting as the Conservative deputy.

2. **DECLARATIONS OF INTEREST**

Members were mindful that where they believed they had a Disclosable Pecuniary Interest in any matter considered at the meeting they must declare that interest at the time of the relevant debate and, having regard to the circumstances described in Part 3, Paragraph 1.5 of the County Council's Members' Code of Conduct, leave the meeting while the matter was discussed, save for exercising any right to speak in accordance with Paragraph 1.6 of the Code. Furthermore Members were mindful that where they believed they had a Non-Pecuniary interest in a matter being considered at the meeting they considered whether such interest should be declared, and having regard to Part 5, Paragraph 5 of the Code, considered whether it was appropriate to leave the meeting whilst the matter was discussed, save for exercising any right to speak in accordance with the Code.

No declarations were made on this occasion.

3. **MINUTES OF PREVIOUS MEETING**

The minutes of the last meeting held on 17 November 2022 were agreed and signed by the Chairman.

4. **DEPUTATIONS**

There were no deputations on this occasion.

5. **CHAIRMAN'S ANNOUNCEMENTS**

The Chairman welcomed Members of the Committee and the Leader and Executive Member for Hampshire 2050 and Corporate Services, Councillor, Rob Humby to the meeting.

He also summarised the Committee's new areas of responsibility following changes to the Committee's name and remit.

6. **2023/24 REVENUE BUDGET FOR HAMPSHIRE 2050 DIRECTORATE**

The Directors of Corporate Operations, Hampshire 2050 and People and Organisation gave a joint presentation on the revenue budget for 2023/24 for both Hampshire 2050 and Corporate Services (Items 6 and 7 were taken together).

Members received a presentation from the Directorson their respective revenue budgets and their key challenges and priorities.

During the presentation, Members were made aware of:

- Workforces pressures and the ability to attract and retain talent
- Cyber security and associated risks
- opportunities to work differently, smarter and more efficiently

RESOLVED:

That the Select Committee supports the recommendations being proposed to the Leader and Executive Member for Hampshire 2050 and Corporate Services for the 2023/24 Revenue Budgets for Hampshire 2050 and Corporate Services Directorates.

7. **2023/24 REVENUE BUDGET REPORT FOR CORPORATE SERVICES**

This item was taken alongside Item 6 on the agenda.

8. **SERVING HAMPSHIRE - 2022/23 HALF YEAR PERFORMANCE REPORT**

The Committee considered a report of the Director of People and Organisation on the County Council's performance against the Serving Hampshire Strategic Plan for 2021-2025 (Item 8 in the Minute Book).

Members heard that during the first half of 2022/23, the County Council had continued to deliver against the objectives of the Plan and that the majority of

corporate performance measures had shown improvement during the year, with more than half meeting challenging targets set at the start of the year.

RESOLVED:

- a) notes the County Council's performance for the first half of 2022/23;
- b) notes progress towards delivering the County Council's Climate Change Strategy; and
- c) notes progress to advance inclusion and diversity.

9. **WORK PROGRAMME**

The Committee reviewed the work programme and suggested future items on:

- Solent Cluster presentation on decarbonisation
- Local Skills and Improvement Plan (LSIP)
- Focus topic on cyber attacks

RESOLVED:

That the work programme be agreed.

Chairman,
Hampshire 2050, Corporate Services
and Resources Select Committee

Date:

HAMPSHIRE COUNTY COUNCIL

Cover Report

Decision Maker:	Hampshire 2050, Corporate Services and Resources Select Committee
Date:	13 July 2023
Title:	<i>Serving Hampshire – 2022/23 Year End Performance Report</i>
Report From:	Director People and Organisation

Contact name: Stephanie Randall, Deputy Director People and Organisation

Tel: 0370 779 1776

Email: Stephanie.randall@hants.gov.uk

Purpose of this Report

1. The purpose of this item is for the Hampshire 2050, Corporate Services and Resources Select Committee to monitor performance against the *Serving Hampshire Strategic Plan for 2021-2025*. This fulfils the Committee's role to scrutinise 'how effectively is crosscutting/corporate policy developed, implemented and performance evaluated and improved' (as per the scrutiny responsibilities outlined in Part two of Chapter five of the Constitution).

Recommendation(s)

2. It is recommended that Hampshire 2050, Corporate Services and Resources Select Committee:
 - notes the County Council's performance for 2022/23;
 - notes the determinations of the Local Government and Social Care Ombudsman (LGSCO) in 2022-23, and the assessment decisions contained in the LGSCO 2021-22 report letter.

Contextual information

3. Cabinet is due to consider the attached report providing oversight of the County Council's performance during 2022/23 when it meets on 18 July 2023.
4. The Hampshire 2050, Corporate Services and Resources Select Committee is invited to consider the report, and whether to add any items to the Select Committee work programme as a result.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	YES
People in Hampshire live safe, healthy and independent lives:	YES
People in Hampshire enjoy a rich and diverse environment:	YES
People in Hampshire enjoy being part of strong, inclusive communities:	YES

Other Significant Links

Links to previous Member decisions:	
<u>Title</u>	<u>Date</u>
Serving Hampshire Strategic Plan 2021-2025 and Corporate Performance Management Framework	13 July 2021
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>
None	

IMPACT ASSESSMENTS:

Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
- Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

Equalities Impact Assessment:

The County Council has a programme of work in place to advance inclusion and diversity in line with its corporate Equality Objectives. This includes undertaking both internal and external assessment of its performance to identify areas of strength and for improvement. This report reviews past performance - the activities and services that are described were subject to appropriate equality impact assessment in accordance with this programme.

Climate Change Impact Assessment

Hampshire County Council utilises two decision-making tools to assess the carbon emissions and resilience impacts of its projects and decisions. These tools provide a clear, robust, and transparent way of assessing how projects, policies and initiatives contribute towards the County Council's climate change targets of being carbon neutral and resilient to the impacts of a 2°C temperature rise by 2050. This process ensures that climate change considerations are built into everything the Authority does.

The Carbon Mitigation Tool and/or Climate Change Adaptation Tool was not applicable to this report as it relates to performance against the County Council's overarching Strategic Plan rather than any specific interventions. It is expected that these tools will be applied to any relevant projects which support the delivery of the Strategic Plan outcomes.

HAMPSHIRE COUNTY COUNCIL

Report

Decision Maker	Cabinet
Date:	18 July 2023
Title:	<i>Serving Hampshire – 2022/23 year end performance report</i>
Report From:	Director People and Organisation

Contact name: Stephanie Randall, Deputy Director People and Organisation

Tel: 0370 779 1776 **Email:** Stephanie.randall@hants.gov.uk

Purpose of this Report

1. The purpose of this report is to provide Cabinet with:
 - strategic oversight of the County Council's performance during 2022/23 against the *Serving Hampshire Strategic Plan for 2021-2025*;
 - an overview of Local Government and Social Care Ombudsman (LGSCO) Determinations in 2022/23, and assessment decisions contained in the LGSCO 2021-22 annual report letter.

Recommendation(s)

2. It is recommended that Cabinet:
 - notes the County Council's performance for 2022/23;
 - notes the determinations of the Local Government and Social Care Ombudsman (LGSCO) in 2022-23, and the assessment decisions contained in the LGSCO 2021-22 report letter.

Executive Summary

3. This report demonstrates that:
 - Performance against the County Council's strategic outcomes and priorities, as outlined in the 2021-25 Serving Hampshire Strategic Plan, has generally improved, building upon performance [reported at half year](#). Most corporate performance measures have shown year on year progression, with around two thirds meeting the targets set by their services in April 2022. This has been delivered despite ongoing

inflation, resulting in increasing costs of materials and resources, as well as continued staffing pressures, as a result of ongoing recruitment and retention challenges in the current workforce market.

- There is a statutory duty on the Monitoring Officer to report to Cabinet references to the LGSCO, where the LGSCO has made a determination of maladministration or injustice in respect of the exercise of Executive Functions. This report provides details of determinations received in 2022-23.

Contextual information

4. The Serving Hampshire Strategic Plan 2021-2025 and Corporate Performance Management Framework (PMF) were approved by Cabinet in July 2021. The PMF provides the governance structure for performance management and reporting to Cabinet, specifying that Cabinet receive bi-annual reports on the County Council's performance against the strategic priorities set out in the Serving Hampshire Strategic Plan.
5. The four strategic outcomes set out in the Serving Hampshire Strategic Plan are:
 - Hampshire maintains strong and resilient economic growth and prosperity;
 - People in Hampshire live safe, healthy and independent lives;
 - People in Hampshire enjoy a rich and diverse environment;
 - People in Hampshire enjoy being part of strong, inclusive, resilient communities.
6. To report progress against the Strategic Plan, Directorates are required to monitor service performance against a core set of measures which contribute toward achievement of these outcomes. Directorates agree their performance targets for the year, and report progress against these each quarter. For each measure, a risk-based 'red, amber, green' rating is applied, informed by the most recent data and management information available.
7. The results of any recent external assessments are also submitted by Directorates. Full details are included in Appendix 1.
8. Progress against the County Council's Climate Change Strategy, and County Council's Inclusion, Diversity and Wellbeing work programme, also form part of the PMF. Progress on these programmes of work are reported separately to Cabinet, the Executive Member for Climate Change and Sustainability and the Employment in Hampshire County Council Committee.

- The 2022/23 Annual Workforce Report, detailing progress against the County Council's Inclusion, Diversity and Wellbeing work programme was reported to the Employment in Hampshire County Council Committee on 30 June 2023.
 - The 2021/22 Climate Change Annual Report was published in November 2022, demonstrating the County Council's contribution towards the delivery of its Climate Change Strategy.
9. Performance information on children's and adults' safeguarding, major change programmes, including Savings Programme 2023 (SP23), and the County Council's financial strategy are reported separately to Cabinet, and are therefore not included within this report.

Overall performance

10. At the end of 2022/23, all but one of the 24 corporate performance measures (for which data was available) were reported by Directorates as being at low performance risk¹ with no measures considered to be a high-performance risk². One measure was reported as medium risk³, with some Tt2019 and Tt2021 savings not achieved as detailed in paragraph 31 due to pressures on service demand and costs of service delivery.
11. Progress against these actions is overseen by each of the Directorate's internal performance and governance arrangements.
12. This Performance Report also provides further assurance of the County Council's performance through a number of independent external inspections and accreditations of its services, set out in Appendix 1.
13. The following sections outline the performance highlights against each of the County Council's Strategic Plan outcomes. This information is supplemented by a longer list of performance highlights contained in Appendix 2.

Outcome One: Hampshire maintains strong and resilient economic growth and prosperity

¹ Low performance risk indicates that there is no negative impact on the quality of the service, the public's and service users' confidence in the service, the service cost, or the service's adherence to statutory requirements.

² High performance risk would indicate where the level of performance represents a risk to the service, and where there are not currently plans to address this.

³ Medium performance risk indicates that the level of performance reflects a level of risk to the service, however this is understood and, where necessary, plans are in place to address this.

14. The measures reporting against this outcome help gauge success against the aim to ensure that Hampshire has the right conditions for economic growth to flourish. At year end, all reported measures had shown maintained or improved performance against baseline and had achieved the targets they had been set.
15. Performance highlights against Outcome One in the second half of 2022/23 included:
 - Road safety and the public realm improvements in Market Place, Romsey, which won both the Judge's Award and People's Choice Award in the Partnership for South Hampshire's Solent Quality of Place Awards. This was the first time in the Awards' 10-year history that a scheme has won two accolades.
 - An increase in the financial support the County Council provides to local bus operators, helping to sustain services where passenger numbers have not yet returned to pre-pandemic levels, during 2023/24.
 - The County Council supporting local universities with two Place-based Impact Acceleration Account funding bids, to deliver investment in engineering and physical sciences research in the area. These bids aim to build community resilience to flood risk and develop the local economy which is supported by Hampshire's port infrastructure.
 - The 'Hampshire Waiting to be Discovered' marketing campaign, delivered in partnership with local attractions, which drove a 35% year on year increase in traffic to the Visit Hampshire website from residents of Southwest London seeking day- and overnight-trips to Hampshire.
 - Additional achievements against this outcome, including those from the first half of 2022/23, are included in Appendix 2.

Outcome Two: People in Hampshire live safe, healthy, and independent lives

16. The measures against this outcome help gauge success against the aim to enable all children and young people to have the best possible start in life and fulfil their potential; and to help people to stay safe and well and look after their physical and mental health, whilst maintaining their independence.
17. All but one measure reporting against this outcome had maintained or improved their performance in 2022/23.
18. The measure with poorer performance was 'child excess weight in 10–11-year-olds', which rose from 30.6% to 33.7% in Hampshire between 2019/20

and 2021/22⁴. This reflects a national increase over the same period (from 35.2% to 37.8%), and in the South East (from 31.7% to 34.0%) with Hampshire maintaining lower figures than these benchmarks. The County Council is working to address child excess weight through its [Public Health Healthy Weight Strategy 2022-26](#), which aims to ensure that its whole-systems approach provides interventions that are effective and meet the needs of children and families to achieve healthy lifestyles and healthy weights.

19. Three measures had not delivered on their annual targets at year end, as shown below. These school placement measures narrowly missed their aspirational targets, instead maintaining performance at a similar level to their previous year baselines, and above the national DfE data for 2022⁵, as per previous years.

Measure	Baseline	Target	Most recent data
Proportion of parental preferences (1st, 2nd, or 3rd) for school admissions which have been successful for starting school (reception)	98.43% (2021)	100%	98.66% (Apr 2022) <i>1st choice: 93.59%</i> <i>2nd choice: 4.17%</i> <i>3rd choice: 0.90%</i>
Proportion of parental preferences (1st, 2nd, or 3rd) for school admissions which have been successful for infant to junior transfer (Year 3)	99.11% (2021)	100%	99.39% (Apr 2022) <i>1st choice: 98.13%</i> <i>2nd choice: 1.19%</i> <i>3rd choice: 0.07%</i>
Proportion of parental preferences (1st, 2nd, or 3rd) for school admissions which have been successful for transfer to secondary school (Year7)	97.65% (2021)	100%	98.06% (Apr 2022) <i>1st choice: 92.29%</i> <i>2nd choice: 4.99%</i> <i>3rd choice: 0.78%</i>

20. As reported at half year, Children's Services use a comprehensive forecasting tool, alongside local knowledge insight available on expected future school admission places to ensure sufficiency of school places in Hampshire during the year R, 3 and 7 admission rounds, whilst recognising the Local Authority's commitment to ensuring that, as far as possible, schools serve their local community. The stretch targets for 2022/23 target for all pupils to be offered a

⁴ The most recent data available at the end of 2022/23, for which there is a one-year reporting lag.

⁵ National data for year 7 in 2022 published by the Department for Education had 83.3% of year 7 children receive their first preference, and 95.8% of year 7 children receive one of their three preferences. National data for year R in 2022 published by the Department for Education had 92.2% of year R children receive their first preference, and 98.4% of year R children receive one of their three preferences.

place at one of their preferred schools reflects the County Council's commitment to give children and young people the best opportunities were aspirational, helping to provide a focus on ensuring local school availability in the areas where Hampshire children live. The Local Authority sends information out to parents and carers ahead of application deadlines, and information is also included on the School Admissions website, in school admission policies, in its composite prospectus for parents, on social media, in Council published news articles, and school place application forms, encouraging parents and carers to use all three preferences available to them. This is because, on occasion, applicants will use only one preference, sometimes naming an unrealistic school. In these cases, in line with the Council's published advice, they are allocated a place at their catchment school (if places remain) or the nearest school with a space, which can on occasion be some distance away.

21. Whilst the Admissions Team cannot dictate that parents and carers use their three preferences, name their catchment school or name viable preferences, the service is consistently able to offer at least 97% of parents and carers a place at one of their preferred schools, demonstrating effective planning, sufficiency of school places for Hampshire residents, and effective service delivery, even if the aspirational target of 100% is not achieved. This is despite the increased autonomy in the admissions system with the growth of own admission authority schools as a result of academisation.
22. Performance highlights against Outcome Two in the second half of 2022/23 included:
 - Ofsted describing the County Council's child and family social workers as "knowledgeable, confident and child-centred", ensuring that children have a "meaningful voice" in decisions about their care. In addition, the [findings of the targeted inspection](#), conducted in early 2023, highlighted work that Children's Services have undertaken to increase social work and placement capacity, in response to growing pressures in children's social care nationally.
 - Supporting Hampshire residents to stop smoking. Of the 989 people supported by Smokefree Hampshire (the Council's contracted smoking cessation service) between January and March 2023, over half have successfully quit, many of whom are from priority groups, such as routine and manual workers, those experiencing deprivation, pregnant smokers, and people with mental health issues.
 - Introducing a new direct referrals process from hospitals to alcohol misuse services which, over the past 12 months, has generated increased engagement: 58% of referrals engaged with the services, an increase from 49% in the previous year, and the rates of those completing or maintaining treatment also rose from 21% to 24% over the same period.
 - Enabling residents with a Body Mass Index (BMI) of over 27.5 to access a free 12-week course to help them manage their weight through a new

contract with Weight Watchers. This new scheme commenced in February 2023 and builds on previous success over the past 5 years, wherein 9,000 residents have lost weight through similarly commissioned schemes, reducing pressure on local health services.

- Becoming the first county-wide library network to gain the 'Library Service of Sanctuary Award' which has been granted by City of Sanctuary UK. This award recognises Hampshire Libraries' work to provide a safe and supportive space to people from all communities, helping new arrivals who have needed to flee their homes seeking safety to settle into their new communities whilst promoting understanding, and celebrating the ways in which people seeking sanctuary contribute to society.
- Supporting holiday schemes for eligible children at 132 venues over the Easter 2023 break, as part of the Holiday Activities and Food (HAF) programme. In total, the County Council awarded almost £600,000 to 51 organisations to create 17,131 places at HAF sessions during the Easter break, building on the support provided over the Christmas 2022 break which provided holiday clubs across 125 sites, with 5,637 children accessing 18,500 sessions.
- Additional achievements against this outcome, including those from the first half of 2022/23, are included in Appendix 2.

Outcome Three: People in Hampshire enjoy a rich and diverse environment

23. Outcome Three encompasses measures that aim to sustainably protect, maintain and enhance Hampshire's natural and built environment. These had almost all shown improved performance and delivery against target since the start of 2022/23 and were all reported as low performance risk.
24. The one measure which had not met its target was the total percentage of waste recycled, where the outturn in Feb 2023 (37.8%) remained similar to that in March 2022 (38.6%). To improve performance in future years, with the aim of reaching the target of 65% by 2035, the County Council is
- developing new recycling infrastructure in Eastleigh that will enable Hampshire residents to recycle more items at the kerbside (glass, pots, tubs, trays, cartons and flexible plastics) as well as additional capacity to recycle food waste.
 - providing targeted communications and support to residents via the [Smart Living](#) waste prevention programme, in an effort to reduce the overall amount of waste produced in Hampshire, and reduce pressure on waste treatment services.
25. Performance highlights against Outcome Three in the second half of 2022/23 included:

- Commencement of work on new road infrastructure in Whitehill and Bordon which will improve connectivity in the city centre and make it easier for people to walk and cycle to the High Street. This is due to be completed in mid-2023.
 - The County Council has completed a walking and cycling route between Eastleigh and Southampton, providing access to Southampton City Council's Cycle Network "SCN" route 3.
 - The Climate Change and Environmental Strategy Team won the Public Sector Local Leadership award as part of Regen's Green Energy Awards. The award recognised the Authority's strategic, evidence-based approach to developing a net zero local energy system, which has residents at its heart and benefits from partnership working.
 - Additional achievements against this outcome, including those from the first half of 2022/23, are included in Appendix 2.
26. Outcome Three also incorporates work towards securing carbon neutrality for Hampshire by 2050, ensuring a response to climate change is fully embedded in the County Council's work.
27. The 2021/22 Climate Change Annual Report was presented to the Executive Member for Climate Change and Sustainability in November 2022. The report set out the delivery of the County Council's Climate Change Strategy between July 2021 and July 2022, as reported at half year.

Outcome Four: People in Hampshire enjoy being part of strong, inclusive, resilient communities

28. Outcome Four promotes social equality, community resilience and development, with its measures all showing improvements and successful delivery against target in 2022/23.
29. Performance highlights against Outcome Four in the second half of 2022/23 included:
- Receiving a gold award in the 'Public Sector Campaign' category at October 2022's Chartered Institute of Public Relations' PRide awards for the South of England and Channel Islands for the Fostering Hampshire Children's winter 2021 campaign. Created entirely in-house by Fostering Hampshire Children and the County Council's marketing team, the 'You Can Foster' campaign was credited with achieving a 300% increase in enquiries about fostering in Hampshire, at a time of year when enquiries are typically lower.
 - Starting work on a new 'Independence Hub' for post-16 students with special educational needs and disabilities (SEND) in Brockenhurst in December 2022. The Hub aims to help local young people with learning

and physical disabilities to develop independent living skills and successfully move onto adulthood and employment.

- Increasing the payments made to all Hampshire residents hosting Ukrainian guests as part of the Government’s Homes for Ukraine Scheme from £350 to £500 per month from March 2023.
- Approving grants of more than £750,000 to local groups, schools and community pantries who are able to reach those most in need, helping them to offer life skills courses, clothing banks and opportunities to grow food to supply local community fridges and food banks.
- Additional achievements against this outcome, including those from the first half of 2022/23, are included in Appendix 2.

Delivering effective use of business resources

30. Of the three business-resource measures in the performance framework, two were rated as low performance risk, with one (Tt2019 and Tt2021 savings) rated as medium performance risk. This measure has also shown reduced performance and, at year end, has not delivered its target.

Measure	Baseline	Target	Most recent data
Tt2019 and Tt2021 savings	£29.9m (2021/22)	£28.3m	£18.5m (2022/23)

31. As [reported to Cabinet in February 2023](#), these savings were not delivered as a result of rising demand and increases in prices for Older Adults’ Residential, Nursing and domiciliary care, and for Home to School Transport services. Directorates will continue to pursue these savings and it is possible that some delivery will still be achieved, but future forecasts are being planned without this expectation. Future financial reporting to Cabinet will provide ongoing updates on the delivery of these savings.

32. The business-resource measures also monitor the proportion of the County Council's working hours lost to sickness absence in the previous 12 months. The latest position reported indicates that there has been no notable improvement on the previous year, and that levels have not yet achieved the aspirational target of 3%, with COVID-19 cases still accounting for around a quarter of sickness absence. This is not considered a performance risk.

Measure	Baseline	Target	Most recent data
County Council's working hours lost to sickness absence in the previous 12 months	4.0% (2021/22)	3%	3.9% (Q4 2022/23)

Local Government and Social Care Ombudsman determinations 2022/23

33. There is a duty on the Monitoring officer to report to the Authority / Executive on matters including maladministration or injustice under Section 5 and Section 5A of the Local Government and Housing Act 1989 (LGHA).
34. Where complainants have exhausted the County Council's complaints processes and remain dissatisfied, reference can be made to the Local Government and Social Care Ombudsman (LGSCO). Complaints to the Ombudsman can be made regarding the exercise of the County Council's administrative functions (maladministration), and/or its service provision (injustice in consequence of maladministration). Upon receipt of a complaint the Ombudsman makes a determination whether or not to investigate. Cases are only investigated where the Ombudsman has jurisdiction to do so, and where the Ombudsman considers it appropriate to investigate under the LGSCO Assessment Code.
35. An annual report is published by the LGSCO in July each year with assessment decisions. Based on the information provided by the LGSCO in July 2022, being the latest year for which statistics from the LGSCO are available, the information provided demonstrated that the LGSCO conducted around 18% fewer detailed investigations regarding Hampshire County Council than other comparable (Essex, Kent and Surrey) County Councils. A comparison against those County Councils shows that the LGSCO received significantly fewer complaints against Hampshire County Council.
36. In 2022/23 (April 2022 – March 2023), a total of 20 determinations were received from the LGSCO, three fewer than in 2021/22. In 19 cases the LGSCO determined that there had been fault causing injustice. In 1 case the LGSCO determined that there had been no fault/injustice. More details of individual decisions are provided at Appendix 3. It should, however, be noted that this represents only a very limited number of references to the LGSCO. The overwhelming majority of complaints made to the LGSCO regarding the County Council are not investigated by the LGSCO, and the County Council therefore only receives notification of those references to the LGSCO which the LGSCO determines he will investigate. The County Council were contacted about 104 complaints in financial year 2022/23 from which the 20 determinations referred to above were made. Therefore, the determinations made up 19% of the complaints the County Council has been notified of by the LGSCO.

37. Of the 16 determinations received by Children's Services in the 2022/23 financial year, 12 related to the Special Educational Needs Service. These LGSCOs have, in the main, related to timeliness and Alternative Provision for children out of school. This reflects the pressures within the service which has continued to experience a significant increase in the number of Education, Health and Care Plans (EHCPs) in recent years (in 2014 there were in the region of 5,000 EHCPs, compared with over 15,000 at the current time – an increase of over 200%).
38. It should also be recognised that this increase has exacerbated the sufficiency issues regarding specialist provision within the Local Authority. The County Council has been working to address this through the introduction of a new framework for Alternative Provision and by increasing Special School Places.

Conclusions

39. This report and its supporting appendices, together with the 2022/23 Annual Workforce Report and 2021/22 Climate Change Annual Progress Report, demonstrate that the County Council's services have continued to perform well during 2022/23, with most corporate performance measures showing improved or maintained performance, and no measures presenting a high-performance risk to the County Council.
40. The County Council delivered this performance against a complex backdrop of ongoing and emerging challenges during the year, including the cost of living crisis which is impacting public services alongside residents through increased costs.
41. Some measures have not met their targets during 2022/23. Where this is the case, the reasons for this are understood and further work and regular monitoring are, where necessary, in place to help deliver these targets in the future.
42. The sources of internal and external validation and accreditation listed in Appendix 1 provide further assurance that the County Council's services continue to adhere to national standards and are tracked by service managers to maintain the quality expected of them and the accreditations that they provide.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	YES
People in Hampshire live safe, healthy and independent lives:	YES
People in Hampshire enjoy a rich and diverse environment:	YES
People in Hampshire enjoy being part of strong, inclusive communities:	YES

Other Significant Links

Links to previous Member decisions:	
<u>Title</u> Serving Hampshire Strategic Plan 2021-2025 and Corporate Performance Management Framework	<u>Date</u> 13 July 2021
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

The County Council has a programme of work in place to advance inclusion and diversity in line with its corporate Equality Objectives. This includes undertaking both internal and external assessment of its performance to identify areas of strength and for improvement. This report reviews past performance - the activities and services that are described were subject to appropriate equality impact assessment in accordance with this programme.

3. Climate Change Impact Assessment

Hampshire County Council utilises two decision-making tools to assess the carbon emissions and resilience impacts of its projects and decisions. These tools provide a clear, robust, and transparent way of assessing how projects, policies and initiatives contribute towards the County Council's climate change targets of being carbon neutral and resilient to the impacts of a 2°C temperature rise by 2050. This process ensures that climate change considerations are built into everything the Authority does.

The Carbon Mitigation Tool and/or Climate Change Adaptation Tool was not applicable to this report as it relates to performance against the County Council's overarching Strategic Plan

rather than any specific interventions. It is expected that these tools will be applied to any relevant projects which support the delivery of the Strategic Plan outcomes.

Appendix 1: Sources of internal and external validation

Assessment title	Area	External/internal	Latest judgement
Children's Services			
Inspection of Local Authority Children's Services	Full children's social care inspection	External – Ofsted	Hampshire was judged as <i>Outstanding</i> across all areas in the most recent inspection of June 2019.
Inspection of children's homes	Residential care homes inspection	External – Ofsted	Six out of the eight open children's homes inspected during the 2022/23 Ofsted inspection cycle were graded 'good'. One short breaks home for children with disabilities permanently closed during this inspection cycle. The Secure Children's Home was graded 'good' during the 2022/23 inspection year.
Inspection of Local Authority Children's Services	Focused visit to Hampshire children's services looking at the local authority's arrangements for children in care.	External – Ofsted	Hampshire was inspected at the end of January / early February 2023. The County Council received a positive letter from the Inspectorate, with specific mention of the quality and impact of practice for children in care. No judgement grade is awarded as part of this focused inspection.
School Inspections	Inspections of schools	External – Ofsted	As at the end of February 2023, 92% of schools were judged to be Good or Outstanding by Ofsted.

Assessment title	Area	External/internal	Latest judgement
Social care self-assessment	Self-evaluation is an integral element of inspection of the local authority children's services (ILACS) framework	Internal and external – shared with Ofsted prior to annual conversation with the Director of Children's Services	The 2022 Social Care Self-Assessment was sent to Ofsted ahead of the annual conversation which took place on 3 March 2023.
Inspection of Hampshire youth offending services	Youth Offending Team (YOT) inspection	Her Majesty's Inspectorate of Probation	<p>Overall <i>Good</i> 2018.</p> <p>The inspectorate considered the arrangements for organisational delivery, the quality of court disposals, and out-of-court disposals work when making its judgement.</p> <p>www.justiceinspectorates.gov.uk/hmiprobation/inspections/hampshireyos/</p> <p>This is a four-year inspection programme which was extended because of Covid-19.</p> <p>The current inspection programme is due to conclude in April 2024 when the new one starts. The design of this new programme has just commenced by HMIP. YOT works in a constant state of improvement to be ready for this new programme.</p>

Assessment title	Area	External/internal	Latest judgement
Restorative Justice Council's Restorative Services Quality Mark	Youth Offending Team	External – Restorative Justice Council	The Restorative Justice (RJ) programme has recently introduced a system of registered providers. This replaces the Quality Mark. YOT is in the process of collecting evidence to support it becoming a registered provider. There is a financial cost to this requiring Board approval, which has been obtained. RJ officers will undertake additional training to support this.
Adults' Health and Care			
Adult Social Care Services Inspection	Inspection of in house provided residential and nursing homes	External – Care Quality Commission	21 of the County Council's 24 in-house care providers are rated <i>Good</i> (including the four Community Response Teams that deliver reablement to clients at home)
Gold Standards Framework	Residential and nursing homes	External - National Gold Standards Framework (GSF) Centre in End of Life Care	Three of the County Council's 24 residential and nursing homes have maintained their Platinum accreditation with the Gold Standards Framework during this period: <ul style="list-style-type: none"> • Fleming House • Malmesbury Lawn • Westholme
Universal Services / Hampshire 2050			
UKAS Accreditation	County Highways Laboratory	External – UKAS (UK Accreditation Service)	Accreditation is to ensure compliance with Standard BS ISO/IEC 17025:2017. Audits are undertaken annually – accreditation was maintained following, the most recent, 2022 audit.

Assessment title	Area	External/internal	Latest judgement
Operational Authorisation (Replaces the Permission for Commercial Operations)	Drone Service (Asbestos)	External – The Civil Aviation Authority	Permission granted from 16 th Sept 2022 until and including 16 th Sept 2023.
UKAS Accreditation	Hampshire Scientific Service and Asbestos Management	External – UKAS (UK Accreditation Service)	<p>UKAS provide accreditation that Hampshire’s scientific testing and inspection activities are conducted to the standard set out in ISO 17020 and 17025 and comply with the Forensic Regulators Code of Practice.</p> <p>UKAS audit Hampshire Scientific Service annually for compliance and the last assessment was in May 2022 - accreditation was maintained</p>
Adventure Activities Licensing Services (AALS) Inspection	Hampshire Outdoor Centres	External – Adventure Activities Licensing Authority	<p>Calshot Activities Centre: Validation expires July 2023</p> <p>Argoed Lwyd Outdoor Education Centre: Validation expires 29/6/2023</p>
Learning Outside the Classroom (LOtC)	Hampshire Outdoor Centres	External - Council for Learning Outside the Classroom (CLOtC)	<p>Calshot Activities Centre: Validation expires September 2023</p> <p>Tile Barn Outdoor Centre: Validation expires Aug 2024</p> <p>Runway’s End Outdoor Centre. Expires Feb 2025</p>

Assessment title	Area	External/internal	Latest judgement
Adventuremark	Hampshire Outdoor Centres	External - Adventure Activity Industry Advisory Committee (AAIAC)	Calshot Activities Centre: Validation expires June 2023 Tile Barn Outdoor Centre: Validation expires Aug 2024 Runway's End Outdoor Centre. Expires Feb 2025
National Indoor Climbing Award Scheme (NICAS)	Hampshire Outdoor Centres	External - ABC Training Trust	Calshot Activities Centre: Validation expires at the end of August 2023
Royal Yachting Association (RYA) Recognised Training Centre	Hampshire Outdoor Centres	External - Royal Yachting Association (RYA)	Calshot Activities Centre – Recognised Training Centre – Validation Expires March 2024
British Canoeing Delivery Partner (BC)	Hampshire Outdoor Centres	External - British Canoeing	Calshot Activities Centre – Delivery partner – expires April 2024
Green Flag Awards	Outdoor accreditation for a variety of areas	External - Keep Britain Tidy	Annual Awards for 2022 resulted in all 5 Country Parks receiving Green Flag awards and a new Green Flag went to Wellesley Woodland. Royal Victoria Country Park and Staunton Country Park were also awarded the Green Heritage Award for 2022.

Assessment title	Area	External/internal	Latest judgement
Ease of Use Survey	Volunteer survey of the Rights of Way network	External	A minimum of 5% of the network is audited each year (2.5% twice a year, in May and November), based on a set methodology. The Ramblers have been provided with mobile devices and training was delivered in 2022. We are looking for increased pass rate in 2023 (> 67% pass against all criteria).
Sites of Special Scientific Interest (SSSIs)	Countryside sites in Hampshire, as part of UK wide assessment	External – Natural England	Natural England assesses the condition of SSSIs using Common Standards Monitoring. One of the largest grassland sites in southern England owned by HCC and Natural England has recently been reassessed as in 'favourable' condition from 'unfavourable recovering'.
Food Hygiene Ratings	Countryside Country Park cafes	Environmental Health Officer	Current ratings: 5-star ratings at Manor Farm, Staunton Farm, Royal Victoria, Lepe Country Parks and Queen Elizabeth Country Park
General Register Office (GRO) – Stock and Security Audit	Registration – provides assurance to the GRO Compliance and Performance Unit	External - General Register Office	Most recent GRO Stock and Security Audit was carried out on 10 th October 2022. High Rating received.
General Register Office (GRO) Annual Performance Report	Registration-provides assurance to the GRO on local performance against agreed KPIs and improvement plan	External - General Register Office	Last report – Aug 2022. Positive comments received regarding performance and development of service. Next report is due Aug 23.

Assessment title	Area	External/internal	Latest judgement
Institute of Road Transport Engineers (IRTE) Workshop and Technician Accreditation	Hampshire Transport Management	External – Logistics UK	HTM have an external accreditation and audit by the Logistics UK every 3 years for the workshop and technicians to be IRTE accredited. All 5 workshops were audited and passed in 2021, this is due again by Easter 2024. Accreditations of new technicians will be undertaken in June 2023.
Compliance with the Port Marine Safety Code	River Hamble Harbour Authority	External - Maritime and Coastguard Agency	Certification of compliance with the Port Marine Safety Code. Compliance at 3 yearly intervals. Expires March 2024.
Compliance with Merchant Shipping (Oil Pollution Preparedness Response and Co-operation Convention Regulations 1998)	River Hamble Harbour Authority	External - Maritime and Coastguard Agency	Endorsement of Oil Spill Contingency Plan. Compliance with Merchant Shipping (Oil Pollution Preparedness Response and Co-operation Convention Regulations 1998). 5 yearly intervals. A new Plan is being developed to commence in September 2023.
Compliance with the Merchant Shipping and Fishing Vessels' (Port Waste Reception Facilities) Regulations 2003	River Hamble Harbour Authority	External - Maritime and Coastguard Agency	Endorsement of Port Waste Management Plan. Compliance with the Merchant Shipping and Fishing Vessels' (Port Waste Reception Facilities) regulations 2003. 3 yearly intervals. Inspection conducted 25 March 2022 – Compliant.
Corporate Services			

Assessment title	Area	External/internal	Latest judgement
2019 National Inclusion Standard	Corporate	External – Inclusive Employers	Participated in the September 2019 Standard Assessment and awarded <i>Bronze</i> – accreditation remains valid
Accreditation to ISO20000 Service Management and ISO27001 Information Security for IT services	IT services.	External - British Standards Institute (BSI)	Audited on compliance in September 2020, which was awarded with no areas of non-conformity. This award is valid until September 2023.
Public Sector Internal Audit Standards	Audit services	External - Institute of Internal Auditors	Fully compliant – awarded September 2020 (valid 2020-2025)
Shared Services infrastructure and business processes have been independently accredited to ISAE3402	Shared Services	External – audit undertaken by Ernst and Young	ISAE3402 has been successfully achieved for 2022/23 based on the design and operating effectiveness of the control environment. This enables all partner organisations to get independent assurance to an external accredited standard on the overall control environment.
Annual Payment Card Industry (PCI) Data Security Standard	Corporate	Internal audit	Self-assessment against an industry standard but is subject to Independent Internal Security Assessor. Self-assessment successfully completed and accepted in October 2022.

Assessment title	Area	External/internal	Latest judgement
Lexcel Accreditation for Legal Services	Legal Services	External – Law Society	Awarded by the Law Society to practices that are committed to Legal Excellence. Last assessed in December 2022, with an updated assessment planned for December 2023.

Appendix 2: 2021/22 key performance achievements

Serving Hampshire priority	Achievement
<p>Outcome one: Hampshire maintains strong and resilient economic growth and prosperity</p>	<p>The County Council has increased the financial support it provides to local bus operators to maintain services for which passenger numbers have not yet returned to pre-pandemic levels, supporting these services for 2023/24</p>
	<p>Improvements to Market Place in Romsey, Hampshire, won both the Judge’s Award and People’s Choice Award in the Partnership for South Hampshire’s Solent Quality of Place Awards – the first time in the Awards’ 10-year history that a scheme has won two accolades. The main feature of the upgrade was a large piazza style area that provides a new space for public events. The scheme aims to improve road safety by reducing traffic speeds and to help make the area more appealing</p>
	<p>Satisfaction with highway maintenance in Hampshire was third highest amongst the 30 English county councils who took part in the 2022 National Highways and Transport Survey, with 2022’s result (48%) similar to that of 2021 (47%)</p>
	<p>Work on the Stubbington Bypass was completed, with the 3.5 mile road opened to traffic in May 2022. The Bypass is intended to reduce journey times and support regeneration on the Gosport Peninsula</p>
	<p>Hampshire Futures, which provides career guidance and support to young people, was awarded the Department for Education’s Matrix Quality Standard for a third time, describing the way information, advice and guidance is delivered as ‘exemplary,’ and praising the service’s objectivity, impartiality, client focus and aspirational nature</p>
	<p>The County Council supporting local universities with two Place-based Impact Acceleration Account funding bids, to deliver investment in engineering and physical sciences research in the area. These bids aim to build community resilience to flood risk and develop the local economy which is supported by Hampshire’s port infrastructure</p>

Serving Hampshire priority	Achievement
	<p>The ‘Hampshire Waiting to be Discovered’ marketing campaign, delivered in partnership with local attractions, drove a 35% year on year increase in traffic to the Visit Hampshire website from residents of South West London seeking day- and overnight-trips to Hampshire.</p>
	<p>The County Council has reached an agreement with one of its suppliers, Bidfood, to supply Community Pantry locations in Hampshire with surplus food to assist families struggling with the costs of groceries</p>
	<p>The County Council’s £5.5 million rail bridge replacement works on the A35 at Holmsley, in the New Forest, involving the demolition and replacement of the 114-year-old bridge on the A35 that runs over the C10, were completed in July 2022</p>
	<p>The County Council secured a £13.4 million award from the Department for Transport to complete maintenance of infrastructure along Redbridge Causeway, a transport link between the New Forest Waterside area, the City of Southampton and other local destinations</p>
<p>Outcome two: People in Hampshire live safe, healthy and independent lives</p>	<p>Following a targeted inspection in early 2023 Ofsted described the County Council’s child and family social workers as “knowledgeable, confident and child-centred”, ensuring that children have a “meaningful voice” in decisions about their care. In addition, the inspection findings highlighted work that Children’s Services have undertaken to increase social work and placement capacity, in response to growing pressures in children’s social care nationally</p>
	<p>The County Council received and processed 15,400 on-time applications for school places in 2022/23 – an increase of 418 applications compared to the number received for places in September 2022 (14,982)</p>
	<p>Hampshire is the first county-wide library network to gain the ‘Library Service of Sanctuary Award’ which has been granted by City of Sanctuary UK. This award recognises the Service’s work to provide a safe and supportive space to people from all communities, helping new arrivals who have needed to flee their homes seeing safety to settle into their new communities whilst promoting understanding, and celebrating the ways in which people seeking sanctuary contribute to society</p>

Serving Hampshire priority	Achievement
	<p>The County Council supported holiday schemes for eligible children at 132 venues over the Easter break, as part of its Holiday Activities and Food (HAF) programme. In total, the County Council has awarded almost £600,000 to 51 organisations to create 17,131 places at HAF sessions during the Easter break, building on the support provided over the Christmas 2022 break which provided holiday clubs across 125 sites, with 5,637 children accessing 18,500 sessions</p>
	<p>5,773 Hampshire residents were supported to quit smoking by Smokefree Hampshire (the Council's contracted smoking cessation service) during the most recent contract year (October 2021 to September 2022). Of the 5,773 who used the service, 3,504 (61%) successfully quit smoking, with 84% of these from priority groups, such as routine and manual workers, those experiencing deprivation, pregnant smokers, and people with mental health issues. 467 of those who used the service did so with support from the Artificial Intelligence Quit Advisor (named 'Bella'). Building upon this performance, between January and March 2023 989 more residents were supported through the service, with over half having successfully quit to date</p>
	<p>456 children and young people (aged under 18) were receiving treatment through Hampshire's services Child and Adolescent Mental Health Service at the end of 2022/23, an 8% increase on the previous year, supporting their mental wellbeing</p>
	<p>Alcohol misuse services in Hampshire are now available through referral from Hampshire's hospitals, alongside Queen Alexandra Hospital in Portsmouth and University Hospital Southampton, with these referral services seeing an increased uptake. Over the past 12 months 58% of those in Hampshire referred from a hospital for alcohol misuse engaged with the County's substance misuse services, an increase from 49% in the previous year, and the rates of those completing or maintaining treatment also rose from 21% to 24% over the same period</p>
	<p>Hampshire residents have access to a free 12-week course is aimed at those with a Body Mass Index (BMI) of over 27.5. The County Council awarded the contract for this scheme to Weight Watchers (also known as WW), which is accessible via the WW website or by referral by a GP or other healthcare professional</p>

Serving Hampshire priority	Achievement
	<p>Work on 50 Extra Care housing properties has begun in Wooldridge View, located in the Forest Pines area of New Milton</p> <p>The County Council has launched its 'Keep Warm Keep Well' scheme to protect vulnerable people who are struggling with their day-to-day bills. The web page at https://www.hants.gov.uk/costofliving outlines the support available, with guidance on claiming free school meals and getting advice on managing finances, and also links to warm spaces in Hampshire open to residents who may struggle to pay heating bills over the winter.</p> <p>The County Council is investing an extra £802,715 into projects to help people dependent on alcohol and drugs, by increasing the capacity of the Criminal Justice and Substance Misuse Teams, commissioning a new specialist Alcohol Team for community-based treatment, and continuing its support for the harm reduction team.</p> <p>Hampshire County Council has awarded over £1.5million of funding to projects that aim to ensure more families escaping domestic abuse have a safe place to go. The support will enable the County Council to provide more help to victims of domestic abuse, and their children, in safe accommodation.</p> <p>100 library staff, across 10 Hampshire libraries, have received 'Safe at Home' training to enable them to provide guidance and conduct sensitive conversations with victims and survivors of domestic abuse. Library stock and IT resources in libraries have also been updated to support victims of domestic abuse and to direct them to other resources available to assist them. The project has been nominated for a Police and Crime Commissioners Victim Services Award</p>
<p>Outcome three: People in Hampshire enjoy a rich and diverse environment</p>	<p>Work has started on new road infrastructure in Whitehill and Bordon which will improve connectivity in the city centre and make it easier for people to walk and cycle to the High Street, and is due to be completed in mid-2023. In addition, proposed walking and cycling routes in Basingstoke and Rushmoor have been approved by the County Council in recent months</p> <p>The County Council has completed a walking and cycling route between Eastleigh and Southampton, providing access to Southampton City Council's Cycle Network "SCN" route 3</p>

Serving Hampshire priority	Achievement
	<p>Tree planting along the Hampshire highways network is continuing and is expected to deliver over 3,000 trees in 2022/23</p>
	<p>All five of the County Council's Country Parks have been re-awarded Green Flag status for 2022, and a new Green Flag was awarded to Wellesley Woodland</p>
	<p>Castle Bottom National Nature Reserve has reached 'Favourable' status in its Site of Special Scientific Interest (SSSI) assessment by government regulator Natural England, a level awarded when wildlife habitats are judged to be in excellent condition. The site is located in northeast Hampshire and is home to some of the country's rarest wildlife including Woodlarks, Nightjars, Dartford Warblers, Willow Warblers, Stonechats, Grayling Butterflies, Adders, Early March Orchid, Bog Asphodel, and Sundew</p>
	<p>The Public Sector Decarbonisation Scheme has been completed, delivering solar energy collection, building insulation, and boiler conversions at hundreds of schools, care homes, libraries, outdoor centres, and other publicly-owned buildings across Hampshire</p>
	<p>The first Hampshire Solar Together Scheme, which allowed homeowners to group-buy solar panels and batteries, was completed. The scheme saw 678 Hampshire homeowners receive solar panel and/or battery installation, which will save over 16,500 tonnes of carbon emissions over 25 years</p>
	<p>The Climate Change and Environmental Strategy Team won the Public Sector Local Leadership award as part of Regen's Green Energy Awards. The award recognised the Authority's strategic, evidence-based approach to developing a net zero local energy system</p>
	<p>Micheldever's highways materials recycling and reprocessing facility was shortlisted for Carbon Project of the Year in the 2022 Construction News Awards, praised for its approach to reducing the carbon cost of highways construction and maintenance</p>
	<p>Barton Farm Primary Academy in Winchester has won a Royal Institute of British Architects South 2022 Award for Hampshire County Council's Property Services' team, which recognised the building's eco-credentials</p>

Serving Hampshire priority	Achievement
<p>Outcome four: People in Hampshire enjoy being part of strong, inclusive, resilient communities</p>	<p>Hampshire County Council, in partnership with Ancestry, has made nearly 500 years of Hampshire Wills and Probates available online for the first time, free to access via Hampshire’s public libraries, and at Hampshire Record Office in Winchester</p>
	<p>Fostering Hampshire Children’s winter 2021 campaign to find new foster carers received a gold award in the ‘Public Sector Campaign’ category at this year’s Chartered Institute of Public Relations’ PRide awards for the South of England and Channel Islands. Created entirely in-house by Fostering Hampshire Children and the County Council’s marketing team, the ‘You Can Foster’ campaign was credited with achieving a 300% increase in enquiries about fostering in Hampshire, at a time of year when enquiries are typically lower</p>
	<p>Work on a new ‘Independence Hub’ for post-16 students with special educational needs and disabilities (SEND) started in Brockenhurst in December. The Hub will help local young people with learning and physical disabilities to develop independent living skills and successfully move onto adulthood and employment</p>
	<p>Approving grants of more than £750,000 to local groups, schools and community pantries who are able to reach those most in need, helping them to offer life skills courses, clothing banks and opportunities to grow food to supply local community fridges and food banks.</p>
	<p>The County Council has increased the payments made to all Hampshire residents hosting Ukrainian guests as part of the Government’s Homes for Ukraine Scheme from £350 to £500 per month from March 2023</p>
	<p>The County Council commemorated the Queen’s Platinum Jubilee across its services, including family-friendly events in the Council’s Country Parks and libraries, the planting of a commemorative tree in Queen Elizabeth County Park, and a special Citizenship ceremony held in the Great Hall</p>

Serving Hampshire priority	Achievement
	<p>Protocols were followed by the Council, helping residents of Hampshire to pay their respects to the late Monarch through the co-ordination of the proclamation of King Charles III outside Winchester's Great Hall, Providing and overseeing public books of condolence at the Great Hall and the Council's Winchester offices, and following a sensitive communications plan that made the public aware of opportunities to pay their respects to the late Queen, the publication of a short film outlining relevant activity during the mourning period</p>
	<p>Grants totalling £131,509 have been awarded to community and voluntary organisations across Hampshire, to support their work helping vulnerable people to maintain their independence and reduce isolation, in the first half of 2022/23. These funds are part of the Authority's wider adult social care grant programme, designed to support the voluntary and community sector to provide services to enable adults' independence, preventing or delaying the need for formal support, and include support for:</p> <ul style="list-style-type: none"> • the Healthy Living Project in Rushmoor; • Havant and East Hants Mind; • Neighbourcare in Basingstoke and Deane; • SpeakEasy in Basingstoke and Deane; • Citizens Advice Fareham; and • Zion Projects in Eastleigh
	<p>Wessex Sinfonietta was appointed the Resident Orchestra at Royal Victoria Chapel in Netley in June. The group will stage a programme of concerts at the site over 2022 and 2023, which started with performances of Mendelssohn and Elgar in July 2022, as part of a programme of events on offer at the Country Park, including exhibitions, outdoor theatre and family-friendly attractions, to boost visitor numbers</p>
	<p>Hampshire's Record Office in Winchester was one of six landmark sites across the UK awarded listed status by the Department of Digital, Culture, Media and Sport on the advice of Historic England to commemorate the Platinum Jubilee in 2022</p>
	<p>The County Council has been engaging with residents and stakeholders for their views on ways to support autistic people and those who care for them, as part of the development of the new Hampshire Autism Strategy</p>

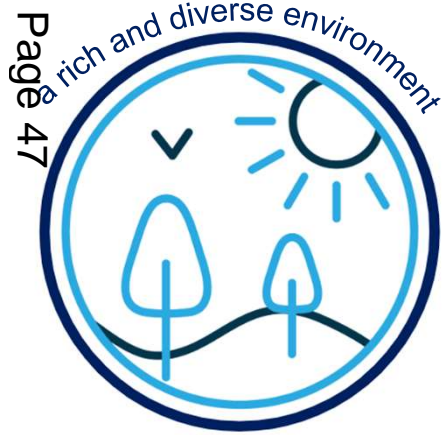
Appendix 3: Local Government Ombudsman Determinations 2022/23

Directorate	Complaint	Decision	Remedy	Remedy Completed
Adults' Health and Care	Complaint about the way the Council handled an individual's care needs and direct payments; the quality of care provided; and the Council's handling of the complaint.	Upheld	Apology, financial remedy £650.	Yes
Adults' Health and Care	Failure to carry out a prompt and accurate reassessment of care needs and related matters.	Upheld	Apology, share the Ombudsman's "Guidance on Effective Complaint Handling" with relevant officers.	In progress (within the timescale set by the LGSCO and due for completion by 30 May 2023)
Adults' Health and Care	Complaint about a Hampshire County Council nursing home, which had allegedly created a hostile environment impacting visits with the resident.	No Fault	The Ombudsman found no fault by the Council.	N/A
Children's Services	Failure to carry out a prompt and accurate reassessment of a child's care needs and related matters. (The Ombudsman did not find fault with the Council's assessment process. However, there was fault with the way the Council handled the complaint.)	Upheld	Apology, share the Ombudsman's "Guidance on Effective Complaint Handling" with relevant officers.	Yes
Children's Services	Failure to provide the support set out in a child's Education, Health and Care (EHC) Plan.	Upheld	Apology, financial remedy £5,700.	Yes
Children's Services	Failure to put in place all the education and special education provision in the child's EHC Plan since autumn term 2021; and a delay in completing a review of the EHC Plan.	Upheld	Apology, financial remedy £2,300.	Yes

Directorate	Complaint	Decision	Remedy	Remedy Completed
Children's Services	Delay in completing a review of a child's EHC Plan.	Upheld	Financial remedy £150.	Yes
Children's Services	Delay in responding to an annual review; failure to decide whether the Council's duty under section of the Education Act 1996 was triggered.	Upheld	Apology, create a suitable action plan for the Council's next steps according to the outcome of Ombudsman's decision.	Yes
Children's Services	Delay in the consideration of a complaint at Stage 2 of the statutory procedure for Children's Services complaints.	Upheld	Appoint an Investigating Officer and initiate Stage 2, financial remedy £200.	Yes
Children's Services	Delay following a review of an EHC Plan; incorrectly telling the parent they could appeal to the SEND Tribunal before the Plan was finalised; failure to organise school transport in time for child to attend education setting.	Upheld	Apology, financial remedy £950, reimbursement of travel expenses between October 2021 and January 2022, review the standard letter Council sends to accompany draft EHC Plans and ensure that the information in the letter is compliant with the SEND code of practice, particularly with regard to appeal rights.	Yes
Children's Services	Complaint about missed provision set out in a child's EHC Plan.	Upheld	Apology, financial remedy £5,100, to secure suitable therapy provision as required by the child's EHC Plan.	Yes
Children's Services	Delay in amending a child's EHC Plan; and failure to provide alternative education when the child had no school place.	Upheld	Financial remedy £3,000, to provide a brief overview of how the Council considers its improvements are working in practice in respect of preventing	Yes

Directorate	Complaint	Decision	Remedy	Remedy Completed
			delays in issuing EHC Plans after annual reviews.	
Children's Services	Failure to take proper control of alternative education provision arrangements for a child.	Upheld	Financial remedy £300, undertake a review of the Council's actions and the range of options available to it to provide suitable alternative provision for the child, and draw up an action plan for how the Council will address this going forward.	Yes
Children's Services	Complaint about the Council maintaining an unsuitable EHC Plan for a child; failure to find a suitable school placement; failure to provide appeal rights; poor communication; failure to issue a final EHC Plan; and failure to confirm the child's eligibility for transport assistance.	Upheld	Apology, financial remedy £1,900.	Yes
Children's Services	Failure to treat the appointment of a replacement speech and language therapist with the urgency it required, failure to commission a dyslexia support teacher; errors in communication.	Upheld	Financial remedy £500, circulate guidance to all relevant staff.	Yes
Children's Services	Failure to issue an amended EHC Plan in the appropriate timescales; and poor communication.	Upheld	Financial remedy £200; and reminder to officers of the need to maintain adequate records in EHC plan cases.	Yes
Children's Services	Delay in the consideration of a complaint under the statutory complaints procedure for Children's Services.	Upheld	Provide complaint response.	Yes

Directorate	Complaint	Decision	Remedy	Remedy Completed
Children's Services	Delay in issuing an EHC plan, arranging an education planning meeting and alternative education provision.	Upheld	Apology and financial remedy £1,700.	Yes
Children's Services	Failure by the Council when there was a gap in its Home to School Transport Service.	Upheld	Financial remedy £525.	Yes
Universal Services (Economy, Transport and Environment)	Failure to consult or notify a complainant of an application for a dropped kerb and to properly consider that application.	Upheld	The action the Council has taken is sufficient to remedy the injustice.	Yes



Serving Hampshire Strategic Plan Year End Performance Report 2022/23

**Hampshire 2050, Corporate Services
and Resources Select Committee
July 2023**

Purpose of this report

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The purpose of this report is to provide Hampshire 2050, Corporate Services and Resources Select Committee with strategic oversight of the County Council's performance during the latter part of 2022/23 against the [Serving Hampshire Strategic Plan for 2021-2025](#)

It also offers an overview of Local Government and Social Care Ombudsman (LGSCO) Determinations in 2022/23, and assessment decisions contained in the LGSCO 2021-22 annual report letter.

Overall performance against the Strategic Plan at year end

- Performance against the County Council's strategic outcomes and priorities, as outlined in the 2021-25 Serving Hampshire Strategic Plan, has **generally improved**, building upon performance reported at half year.
- Most corporate performance measures have shown year on year progression, with **around two thirds meeting targets** set by their services at the start of 2022/23.
- **No measures presented a high-performance risk** to the County Council.
- This position is despite ongoing inflation, resulting in increasing costs of materials and resources, as well as continued staffing pressures, resulting from ongoing recruitment and retention challenges in the current workforce market.

Performance measures which improved, but fell short of their annual target

Measure	Target	Position at year end			
 <p>Proportion of parental preferences (1st, 2nd, or 3rd) for school admissions which have been successful for:</p> <ul style="list-style-type: none"> starting school (reception) infant to junior transfer (Year 3) transfer to secondary school (Year7) 	<p>Target 100%</p>	<p>Reception 1st 93.59% 2nd: 4.17% 3rd: 0.90% Total: 98.66%</p>	<p>Year 3 1st 98.13% 2nd: 1.19% 3rd: 0.07% Total: 99.39%</p>	<p>Year 7 1st 92.29% 2nd: 4.99% 3rd: 0.78% Total: 98.06%</p>	<p>Aspirational targets, narrowly missed. On occasion, applicants will use only one preference, and name an unviable school. Places are then allocated at catchment school or nearest alternative</p>
 <p>Total percentage of waste recycled</p>	<p>Target 65%*</p>	<p>Total 37.8%</p>	<p>To improve future performance</p> <ul style="list-style-type: none"> development of a new recycling infrastructure in Eastleigh introduction of <u>Smart Living Waste Prevention</u> programme 		
 <p>HCC working hours lost to sickness absence in the previous 12 months</p>	<p>Target 3%</p>	<p>Total 3.9%</p>	<p>Aspirational target, with COVID-19 cases still accounting for around a quarter of sickness absence.</p>		

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*Aim is to achieve target by 2035.

Performance measures which declined



Child excess weight in 10-11 year olds

This rose from 30.6% to 33.7% in Hampshire between 2019/20 and 2021/22*, reflecting increases in the South East (from 31.7% to 34.0%) and nationally (from 35.2% to 37.8%) over the same period.

The County Council is working to address child excess weight through its [Public Health Healthy Weight Strategy 2022-26](#), which aims to ensure that its whole-systems approach provides interventions that are effective and meet the needs of children and families to achieve healthy lifestyles and healthy weights.










Tt2019 and Tt2021 savings

As [reported to Cabinet in February 2023](#), £18.5m of savings were delivered against a target of £28.3m and a baseline of £29.9 - a result of rising demand and increases in prices for Older Adults' Residential, Nursing and domiciliary care, and for Home to School Transport services.

Directorates will continue to pursue these savings and it is possible that some delivery will still be achieved, but future forecasts are being planned without this expectation. Future financial reporting to Cabinet will provide ongoing updates on the delivery of these savings.

*Data reports on a lag.






Performance Highlights: Improving economy, health, environment and community

-  Drove a 35% year-on-year increase in interest from residents of South West London seeking day- and overnight-trips to Hampshire through the 'Hampshire Waiting to be Discovered' marketing campaign.
-  Supported almost 1,000 residents to quit smoking
-  Increased engagement with alcohol treatment services, and an upturn in completion rates
-  Commenced work on new road infrastructure in Whitehill and Bordon to improve connectivity in the centre and make it easier for people to walk and cycle to the High Street
-  Completed a new walking and cycling route between Eastleigh and Southampton
-  Achieved a 300% increase in enquiries about fostering in Hampshire
-  Started work on a new 'Independence Hub' which aims to help local young people with learning and physical disabilities to develop independent living skills and successfully move onto adulthood and employment.

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Performance Highlights: Awards and recognition across all four outcomes

-  Won the Judge's Award and People's Choice Award in the Partnership for South Hampshire's Solent Quality of Place Awards for public realm improvements in Market Place, Romsey
-  Recognised for work to increase social work and placement capacity, with Ofsted describing the County Council's child and family social workers as "knowledgeable, confident and child-centred"
-  Became the first county-wide library network to gain the 'Library Service of Sanctuary Award' recognising work to provide a safe and supportive space to people from all communities who have needed to flee their homes seeking safety
-  Won the Public Sector Local Leadership award as part of Regen's Green Energy Awards, recognising our strategic, evidence-based approach to developing a net zero local energy system
-  Achieved a gold award in the 'Public Sector Campaign' category at October 2022's Chartered Institute of Public Relations' PRide awards for the Fostering Hampshire Children's winter 2021 campaign

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Performance Highlights: Grants and funding promoting economic growth and resilient communities



Increased the financial support provided to local bus operators trying to sustain services impacted by the COVID-19 pandemic



Supported local universities to deliver investment in engineering and physical sciences research in the area.



Funded 17,131 places for eligible children to attend Holiday Activities and Food sessions during the Easter break



Increased payments made to all Hampshire residents hosting Ukrainian guests to £500 per month from March 2023



Approved grants of more than £750,000 to local groups, schools and community pantries to help them reach residents most in need of support

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Local Government and Social Care Ombudsman determinations

- Where complainants have exhausted the County Council's complaints processes and remain dissatisfied, reference can be made to the Local Government and Social Care Ombudsman (LGSCO)
- Complaints to the Ombudsman can be made regarding the exercise of the County Council's administrative functions (maladministration), and/or its service provision (injustice in consequence of maladministration).
- The overwhelming majority of complaints to the LGSCO are rejected without investigation by the LGSCO, and the County Council consistently receives less complaints and investigations than other comparable (Essex, Kent, Surrey) County Councils
- **Page 55** 2022/23, **20 determinations** were received from the LGSCO:
 - In **19 cases** the LGSCO determined that there **had** been fault causing injustice
 - In **1** case the LGSCO determined that there had been **no fault** causing injustice

Many cases this year (12) reflect pressures within the Special Educational Needs Service, which has continued to experience a significant increase in the number of Education, Health and Care Plans (EHCPs) in recent years. This increase has exacerbated the sufficiency issues regarding specialist provision within the Local Authority, which are being addressed through the introduction of a new framework for Alternative Provision and by increasing Special School Places.

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HAMPSHIRE COUNTY COUNCIL

Cover Report

Decision Maker:	Hampshire 2050, Corporate Services and Resources Select Committee		
Date:	13 July 2023		
Title:	H2050 Vision Revalidation and mid-term review of Hampshire County Council's Serving Hampshire Strategic Plan		
Report From:	Director of Hampshire 2050 Director of People and Organisation		
Contact name:	Gary Westbrook Jac Broughton		
Tel:	01962 846484 01962 847400	Email:	Gary.Westbrook@hants.gov.uk Jac.broughton@hants.gov.uk

Purpose of this Report

1. The purpose of this item is to provide the opportunity for the Hampshire 2050, Corporate Services and Resources Select Committee to scrutinise work undertaken to revalidate the Hampshire 2050 Vision and the Serving Hampshire 2021-2025 mid-term review.
2. The Hampshire 2050 Vision and associated policies and recommendations ('the Vision') were published in 2019 following a series of in-depth hearings. Hampshire County Council led and facilitated this work, but it is a Vision which has shared ownership across the wider H2050 Partnership. There remains a clear desire to realise this Vision through delivering the recommendations within the report. However, given the time that has passed since it was prepared, and the societal changes which have occurred in the mean time, before the partnership is re-engaged, Hampshire County Council in its capacity as sponsor and lead partner has ensured that the recommendations and key policy areas within the Vision report remain relevant.
3. Further to this, a light touch review of the Serving Hampshire Strategic Plan 2021 – 2025 has been undertaken to ensure that the County Council's principle strategic document is fully aligned with the revalidated priorities expressed for Hampshire 'the place' through the Hampshire 2050 Vision,

reflecting the County Council's role as a partner in the delivery of the Vision. The mid-term review has also sought to ensure the plan sufficiently reflects the 'post-Covid' world and any resulting shifts in priorities for the County Council, as well as any other relevant organisational focus which may have changed since 2021.

4. The attached report to Cabinet sets out the key changes proposed to the Hampshire 2050 Vision in light of feedback received. It also clarifies the interrelationship between the key strategic drivers and the dual role of the County Council as sponsor and partner to H2050. The report also sets out key changes to the Serving Hampshire Strategic Plan made as part of the mid-term review, including a revised approach to the Corporate Performance Framework through which Members are provided with assurance against the County Council's delivery of the Strategic Plan.
5. Cabinet is due to consider the attached report detailing Hampshire 2050 Revalidation and Serving Hampshire Strategic Plan mid-term review when it meets on 18 July 2023. The Hampshire 2050, Corporate Services and Resources Select Committee is invited to consider the report and whether they wish to pass any comments to Cabinet as well as add any items to the Select Committee work programme as a result.

Recommendations

6. It is recommended that the Hampshire 2050, Corporate Services and Resources Select Committee:
 - a) notes the revised H2050 Visions, Policies and Recommendations;
 - b) notes the wording of the 'Strategic Overlay' which brings the H2050 drivers together as set out in Appendix 5;
 - c) notes the Serving Hampshire Plan 2021 – 2025 mid-term review;
 - d) notes the proposed changes to the corporate performance framework.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Other Significant Links

Links to previous Member decisions:	
<u>Title</u>	<u>Date</u>
Serving Hampshire Strategic Plan 2021-2025 and Corporate Performance Management Framework	13 July 2021
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

7. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

2 Equalities Impact Assessment:

EIA Impact - Neutral

The Hampshire 2050 Vision re-validation and realisation along with the Strategic Plan mid-term review seek to agree the strategic direction for both Hampshire County Council and The Partnership. Therefore, due to the scale of this programme, the EIA is neutral as the Hampshire 2050 Vision and Serving Hampshire Strategic Plan are a strategic overview guiding programmes and projects within the County Council. The Hampshire 2050 re-validation does, however, clearly recognise that the subjects of inclusion and diversity remain core priorities – and this is also the case for the mid-term review of the Strategic Plan.

- 2.1 Although the EIA is neutral to the overall Hampshire 2050 re-validation and revalidation programme, the EIA process will be applied to any projects and programmes that are developed to support the Hampshire 2050 revalidation and realisation programme. This will also be the case for the Strategic Plan.

The overall Vision of Hampshire 2050 and the Serving Hampshire Strategic Plan place prominence on social justice, inclusion and equity, although this EIA is centred around the amendments to the H2050 Commission Vision and the Strategic Plan mid-term review, the overall vision for both seeks to provide a positive impact to all protected characteristics.

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HAMPSHIRE COUNTY COUNCIL

Decision Report

Decision Maker:	Cabinet
Date:	18 July 2023
Title:	H2050 Vision Revalidation and mid-term review of Hampshire County Council's Serving Hampshire Strategic Plan
Report From:	Director of Hampshire 2050 Director of People and Organisation

Contact name: Gary Westbrook
Jac Broughton

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Purpose of this Report

1. To update Cabinet on the findings of the work to revalidate the H2050 Vision as well as the mid-term review of the Serving Hampshire Strategic Plan ('the Plan').
2. To seek approval for the revised H2050 Visions, Policies and Recommendations ('the H2050 Vision').
3. To seek approval for the revised text of the Serving Hampshire Strategic Plan 2021 – 2025, Mid-term Review, as well as its associated Performance Assurance Framework.
4. To highlight key risks and issues identified through the revalidation work and outline the strategic overlay which draws the different drivers of H2050 together.
5. To recommend an approach to the next phase of work, including stakeholder engagement and the different roles for Hampshire County Council within this.

Recommendations

6. That Cabinet approves the revised H2050 Visions, Policies and Recommendations as set out in Appendix 1.

7. That Cabinet approves the wording of the 'Strategic Overlay' which brings the H2050 drivers together as set out in Appendix 3.
8. That Cabinet approves the Serving Hampshire Strategic Plan 2021 – 2025, Mid-term Review and recommends approval of the Plan to the County Council.
9. That Cabinet notes the key risks, issues and next steps.
10. That authority to make any further minor changes to the Vision, Strategic Overlay, Policies and Recommendations, such as may be required through further engagement with the Hampshire 2050 Partnership, is delegated to The Director of Hampshire 2050 and Assistant Chief Executive, in consultation with the Leader.

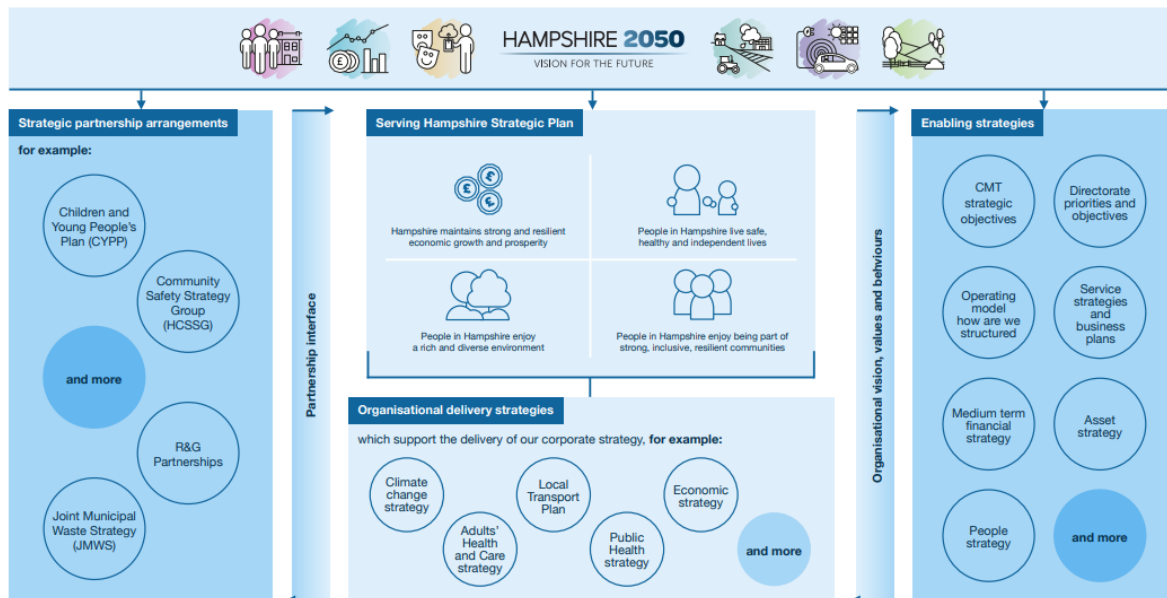
Executive Summary

11. Following a series of Commission Hearings between 2018 and 2019, the **Hampshire 2050 Vision** was approved on 23 September 2019. It is a vision for the whole of Hampshire, prepared by expert commissioners ('The H2050 Commission') and endorsed by a range of partners ('The H2050 Partnership') (See Appendix 2). Hampshire County Council led and facilitated the preparation of this vision, but it is a vision which requires shared ownership across the partnership.
12. Given the time that has passed, and the changes in society that have occurred since the original H2050 Commission, a review of the H2050 Vision has been conducted to ensure that it remains fit for purpose and relevant.
13. Noting the considerable depth of research which went into the preparation of the H2050 Vision, the scope of current work was to ensure that policies and recommendations remain relevant and reflective of priorities for Hampshire; it was explicitly not to 'start again' and rewrite completely the H2050 report. For this reason, this revalidation phase has taken the form of an objective internal review by Hampshire County Council officers.
14. The findings of the revalidation work indicate that, overall, the Hampshire 2050 Vision remains fit for purpose. However, some changes have been proposed to individual policy statements and recommendations, as set out in Appendix 1.
15. The revalidation work has highlighted some key questions or areas for further consideration. Not least is an organisational desire to understand not 'what' the recommendations are, but 'how' they will be delivered. It is recognised that, as a Hampshire-wide strategy, this is a question for all partners to consider. Hampshire County Council will have a dual role. Firstly, in facilitating co-ordination and collaboration on key, cross cutting issues and, secondly, considering how as an organisation it will respond to the recommendations in its role as a member of the partnership.

16. In order to ensure that there is clear read across between the H2050 Vision and the County Council's own organisational strategy and its role as a partner, a mid-term review of the Serving Hampshire Strategic Plan has been undertaken to clarify and strengthen alignment between the two, as well as to recognise and reflect any changes to the County Council's priorities since the Plan was first approved in 2021. Alongside the mid-term review of the Plan, the corporate performance framework has also been refreshed, and a revised Performance Assurance Framework is proposed to ensure the County Council's delivery against its Strategic Plan as well as its contributions to the H2050 Vision are reported to Members.
17. Finally, this report considers next steps for the H2050 revalidation process, including stakeholder engagement and Hampshire County Council's role.

Hampshire 2050 revalidation - contextual information

18. The overall objectives of this programme of work are:
 - i. To revalidate the H2050 vision, ensuring that the initial drivers remain relevant, taking into account changing emphases of priorities.
 - ii. To realise the vision through moving from a 'driver' focused approach, to one which is outcome and delivery focused.
 - iii. To move beyond the commission phase; engaging partner organisations, using the vision as a catalyst for shared ownership of the outcomes and a step change in how the region works together to address key strategic issues.
19. This report presents findings from the first objective and discusses the approach to the second and third.
20. It is recognised that the H2050 Vision is a component of a wider strategy landscape across the both the County Council and wider stakeholders and partners. For example, it is a place-based vision that the County Council is working towards, but one that should also be driving the strategic intent of a range of other partners across other organisations and sectors such as businesses, health, education etc.
21. Early work has already been developed with CMT to make sense of this strategic landscape and the relationship / golden thread between the shared place-based ambition for Hampshire and the key strategies explaining how the County Council articulates, prioritises, and delivers through its operating model.



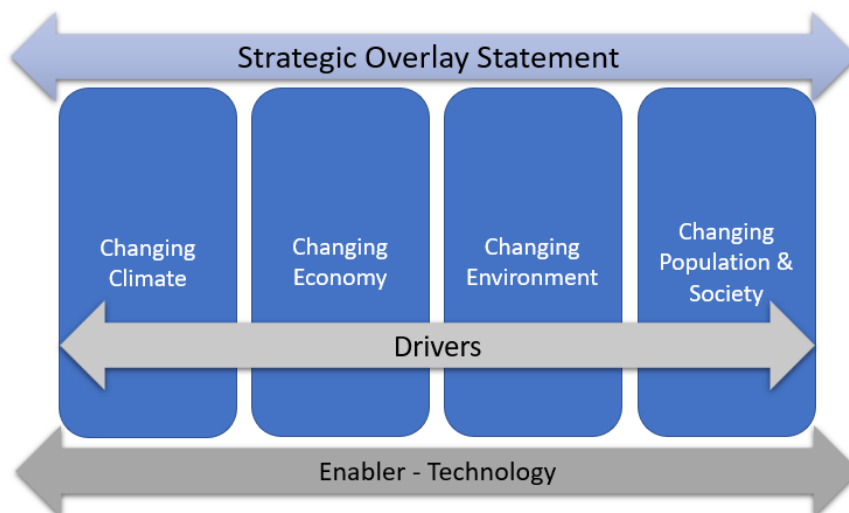
22. In February 2023, a process of internal engagement took place on the H2050 Vision, including a workshop with the Chief Officers Group (COG), engagement with subject matter experts from each Directorate, a discussion with each DMT and a discussion at CMT.
23. Separately, a session was held with Hampshire Chamber of Commerce, in response to the Leader's desire for early strategic engagement with business.

H2050 Revalidation findings

24. The findings show that overall, whilst the policy statements and recommendations are still fit for purpose, some minor amendments are recommended. Proposed changes relate to clarity of meaning, removal of duplication and updates in light of societal changes which have taken place since the Vision was first drafted.
25. There were a few consistent feedback areas identified through the internal engagement. These included:
 - A desire to understand how the recommendations would be **prioritised** and how they would be **delivered** in the context of the role the County Council would specifically play in driving and delivering the outcome. However, each partner of H2050 may have different priorities. It is therefore considered that the question of prioritisation is one for each individual organisation and, in the case of the County Council, can be considered under the Serving Hampshire Strategic Plan, as described in paragraph 35 onwards.

- Many parts of the organisation have expressed a desire to see more in the way of **social value, inclusion and equity**. These themes were deeply considered in the original commission and reflected in the recommendations. Where appropriate recommendations have been amended to highlight these areas. However, officers will ensure that the themes continue to be considered throughout the next phase of work.
 - Detailed comments have been received about **specific subject areas** such as Health and Wellbeing, Nature etc. Again, where appropriate, recommendations have been amended to reflect this, but in some cases, it is more appropriate for these subject specific areas to be picked up through each organisations' consideration of how it will respond to the recommendation.
 - Questions were raised about whether the recommendations are **geographically targeted**. It is true that Hampshire is a polycentric place and therefore, different approaches may be needed for different areas. However, again, this is more a question of how the recommendations are delivered.
 - Finally, comments were received about **what 'sort' of economic growth** Hampshire is seeking – for example, many comments reflected 'green growth' and 'good jobs'. Adult's Health and Care in particular reflected the need to recognise the importance of the core 'BAU' economy which underpins Hampshire – for example, the health and care industries - as well as more distinctive areas of growth.
26. Officers have considered all of the feedback, exercising care in not recommending changes unless necessary. Recommendations for changes, as agreed by CMT are included at Appendix 1.
27. The most significant proposed change is to remove 'Changing Technology' as a driver. This is not to devalue the role of technology – instead it is recognising that technology is a key enabler and underpins all of the other drivers and policy areas. The original recommendations within the 'Changing Technology' driver have either been proposed for deletion as they duplicate other recommendations within the Vision or have been moved to a different policy area within the document.
28. A further, key, observation is that more needs to be done to ensure that there is clear join-up between the drivers. Often, feedback reflected a concern that there is an inherent contradiction between the aims – “what's the priority - economic growth or protecting the environment?” for example. However, each of the drivers works together to support each other – a strong economy supports a healthy population, Hampshire's environment is the very thing that enables a thriving economy etc. A strategic 'overlay' to the drivers has therefore been developed to recognise that the ambition of the whole relies on each of the component parts working together. This is included for Cabinet consideration as Appendix 3.

29. The relationship between the strategic overlay, the drivers and the technology enabler is therefore proposed as follows:



Key risks and issues

30. As well as the detailed feedback, the revalidation process has identified some issues which it is helpful for Cabinet to consider, as follows:

- It has been variously noted that the representation of the Commissioners themselves, whilst credible and expert in their field, may not be representative of the diversity of Hampshire both in terms of age and socio-economic background for example, Children and Young People or people from different socio-economic groups. There is clear benefit in ensuring ongoing engagement with these groups and including them in delivery initiatives as this work continues through engagement and delivery phases.
- There is some degree of 'question' of how the ambition of H2050 can be married with the reality of public sector finances and the looming prospect of an SP25 savings programme. It is particularly noted that there may be a convergence of H2050 and SP25 public communications in timing. However, irrespective of the funding context for local government, it is important to retain a sense of vision and ambition for Hampshire, and the changing roles of partners and stakeholders in achieving this. The wider outcomes of H2050 should help the County Council deliver its objectives in a reduced funding model through building strong partnerships, a prosperous economy and resilient communities.
- There is a need for organisational maturity in recognising that Hampshire County Council does not need to 'own' or deliver each recommendation itself. Some recommendations will fall squarely within our delivery remit, others will require delivery in partnership, and others still may be outside of the role of Hampshire County Council or its partners and be dependent on national policy. The next phase of engagement with partners is critical to landing this shared ownership successfully.
- Finally, there is a question around the outcomes that this work is seeking for Hampshire. The H2050 work provides a clear indication of the strategic

factors which will influence the journey, but it doesn't say where we are trying to get to. Given the direction of travel, this is essentially a political question and subject to change. However, the proposed strategic overlay will bring the four policy statements together into a single holistic vision statement which should help to bring some shape to this.

31. The work to revalidate and realise the Hampshire 2050 Vision has been conceived in two phases:
 - i. An internally focused programme to re-validate the H2050 Visions, Policies and Recommendations (the subject of this report).
 - ii. An externally facing phase where the partnership is re-engaged to deliver and own the vision (the second phase)

32. This second phase involves dual roles for Hampshire County Council. On one level, Hampshire County Council holds the secretariat sponsorship function of the H2050 Vision – convening partners, maintaining momentum and facilitating shared delivery and reporting. On another level, Hampshire County Council becomes a partner itself – understanding as an organisation which of the recommendations are core to the County Council's business and which priorities it wishes to take forward as set out in the Serving Hampshire Strategic Plan. It is clear that this duality of roles has the potential to cause confusion – particularly in terms of the expectation that Hampshire County Council 'owns' and is responsible for the delivery of *all* of the recommendations, so clarity is important. The remainder of this report considers these differing roles.

Hampshire County Council as sponsor and secretariat for H2050

33. As the convenor, facilitator and programme manager for H2050, it is appropriate that Hampshire County Council has first sought to ensure that the Vision remains accurate and relevant. Once this is complete (following Cabinet approval) it is then appropriate to re-engage with the partnership. This will involve:
 - Confirming partnership membership and structure.
 - Engaging with core partners to understand their delivery and priorities against the Vision – including understanding any shared priorities.
 - Ensuring continuing focus on key areas of Children and Young People, areas of deprivation and business.
 - Thanking the Commissioners for their work and confirming an end to their engagement phase.
 - Planning and delivering a Summit in autumn/winter 2023 to draw together partners and stakeholders.
 - Developing a communications and engagement plan for H2050
 - Establishing the governance and accountability framework to drive and demonstrate progress against the H2050 vision.

34. When Hampshire County Council as the H2050 Sponsor reengages with partners, this will include engagement with Hampshire County Council as a *member* of the partnership. In terms of HCC's role as a partner, the mid-term review of the Serving Hampshire Strategic Plan will provide the springboard to identify how the County Council is delivering against the H2050 Vision and recommendations as part of its wider organisational strategy. This work will help to shape an understanding of which H2050 areas are a priority for it in the short and medium term, as described below.

Mid-term review of the Serving Hampshire Strategic Plan - context

35. As the lead partner in facilitating the Hampshire 2050 Vision, the revalidation of this work provides the opportunity to ensure that the County Council's principle strategic document is fully aligned with the priorities expressed for Hampshire 'the place'. This more overt approach to integrating the H2050 priorities into the County Council's strategic planning will ensure work to realise the Vision is mainstreamed into organisational delivery, alongside the Council's statutory priorities.

36. The current 2021 to 2025 Serving Hampshire Strategic Plan was agreed by Cabinet in July 2021. At this time the plan reflected priorities agreed based on the landscape and challenges the County Council found itself responding to at that time, including the response and recovery during the COVID19 pandemic.

37. It has been agreed that a 'light-touch' mid-term review should be undertaken of the Serving Hampshire Strategic Plan, to ensure that the plan sufficiently reflects:

- the revalidated Hampshire 2050 Vision, and how the County Council will deliver against this as part of its wider organisational strategy;
- the 'post-Covid' world and any resulting shift in priorities for the County Council; and
- any other relevant organisational focus which has changed since the Plan was first developed.

38. The intention of this review is to ensure that the current strategic outcomes, priorities and principles captured within the plan remained relevant for the remaining term (2023 to 2025), and that there is clear read across to those priorities captured within the revalidated Hampshire 2050 Vision, that are particular aligned to the County Council's own organisational objectives.

39. A further, fuller review and refresh of the Serving Hampshire Strategic Plan will be undertaken during 2024, to create a new four-year plan covering the period 2025 to 2029, following the County Council elections in 2025.

Approach to the mid-term review

40. An initial review exercise was completed to demonstrate the synergies between the current Hampshire 2050 Vision and Strategic Plan, identifying the existing alignment between the objectives and priority statements of both, as well as any observed gaps, or differing use of language. This exercise also identified where priorities were felt to be out of step with the current context and focus of the County Council.
41. The findings of this exercise clearly demonstrated the existing alignment, with shared key themes including Equality and Inclusivity, Skills, Economic Prosperity, Promotion of Hampshire's assets (including our natural and built environment), Climate Change, and Community Resilience. There were, however, some differences in language and context used across the two documents that needed to be addressed.
42. It should be noted that additionally, the Strategic Plan captures the County Council's separate priorities as an organisation in relation to specific local authority responsibilities (for example in respect of outcomes for our more vulnerable residents), which are important to retain within this review.
43. Following the completion of the internal Hampshire 2050 revalidation exercise, a further exercise has been completed reviewing the Strategic Plan priorities against the proposed revalidated Hampshire 2050 Vision. This has informed the proposed mid-term review of the Serving Hampshire Strategic Plan, set out in Appendix 4. A number of key areas have been identified where the Strategic Plan needs to be revised in order to amplify their importance against existing wording:
- the **importance of thriving businesses and a strong local economy** in helping to shape and deliver a wide range of outcomes for Hampshire residents;
 - clear integration of the vision for Hampshire as a place – **Hampshire is a great place to live, work, visit and play**; and
 - acknowledging and building on the interdependencies between economic prosperity and societal prosperity.
44. The revised Strategic Plan also seeks to articulate the different roles the County Council plays in the delivery of its priorities - as a convenor and champion, bringing together partners and stakeholders but also as a provider and commissioner of services to residents. This dual role is reflected in the delivery of the Hampshire 2050 Vision within the county - where Hampshire County

Council both convenes and facilitates partners within the 2050 Partnership, as well as being a partner involved in delivery against priorities itself.

Proposed changes to the Serving Hampshire Strategic Plan 2012 - 2025

45. The proposed revised Serving Hampshire Strategic Plan is set out at Appendix 4. The main areas of change are:
- a new 'Introduction' to the Strategic Plan – the most significant of the changes proposed, the re-written introduction (or Overview) seeks to reposition the plan within the current context that the County Council is operating within, and its ambitions for the next two years;
 - the Priorities for each of the Strategic Outcomes – several subtle changes are proposed to the priority statements that sit below the four Strategic Outcomes, in order to better reflect the County Council's role in delivering against the Hampshire 2050 Vision; and
 - changes to the underpinning 'Principles' for how we will deliver the Strategic Plan – it is proposed that the existing statements setting out 'the way we work', are replaced by the new organisational Vision and Values.
46. No changes are proposed to the four Strategic Outcomes which structure the Plan; it is considered that these remain relevant, and as they form the core foundation of the current four-year plan, it is recommended these remain unchanged.

Performance Assurance Framework

47. Alongside this review, the corporate Performance Framework (which was last refreshed alongside the current Strategic Plan), has also been reviewed to ensure that this provides a robust framework of assurance against which the overall performance of the County Council can be demonstrated.
48. The proposed new framework for corporate performance reporting seeks to streamline the current approach, to provide a specific focus on the achievements and progress against the strategic outcomes and priorities set out in the Serving Hampshire Strategic Plan, as well as providing Members with a more holistic view of assurance against County Council performance. Reflecting this approach, the framework will now be called the Performance Assurance Framework (PAF).
49. The PAF will comprise:
- an annual report to Cabinet and the Hampshire 2050, Corporate Services and Resources Select Committee. This will contain:
 - narrative demonstrating the broader achievements against the Strategic Plan, including the County Council's own contribution to the delivery of the H2050 Vision;

- reference to a number of existing principal annual reports to Members which provide performance assurance against the key areas of work listed in diagram one below, and which align to the agreed priorities set out in the Strategic Plan; and
- results of key service inspections, providing further assurance of service performance and quality;
- reporting requirements from the Office of Local Government; and
- Local Government and Social Care Ombudsman annual determinations report.

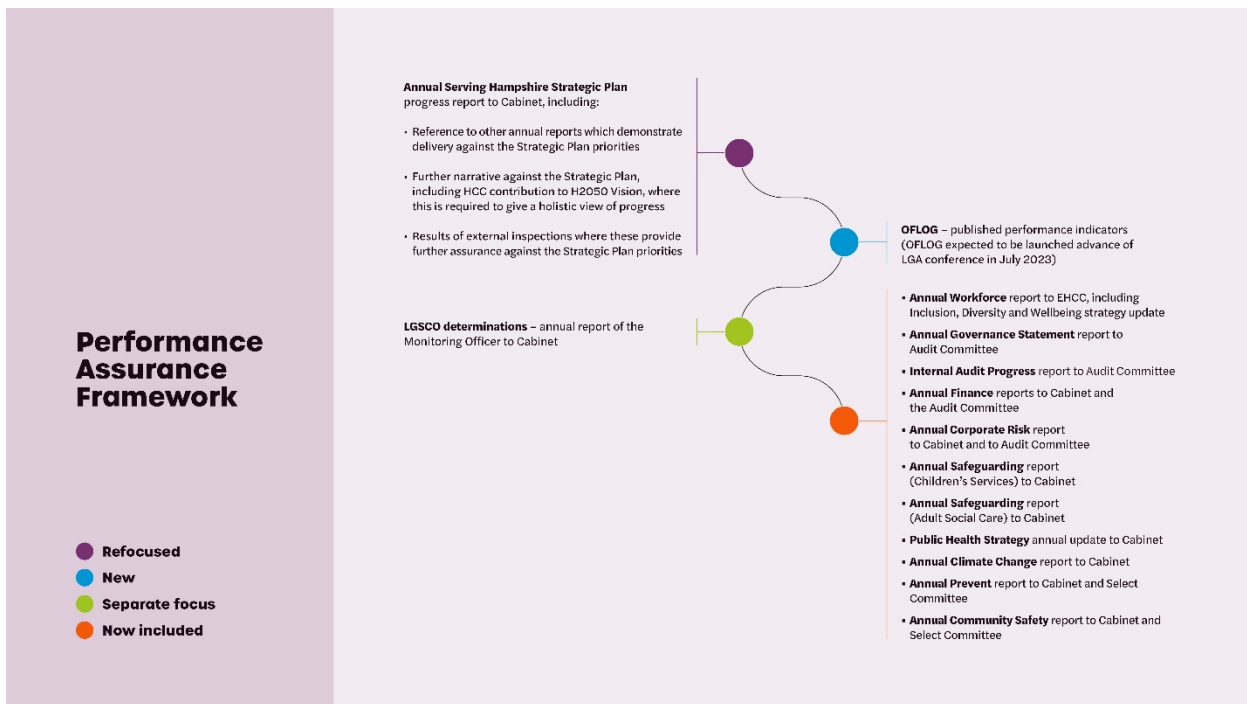


Diagram one: Proposed Performance Assurance Framework

Next Steps

50. It is recommended that the new PAF will come into effect immediately, with Cabinet receiving its first annual report in July 2024.
51. Following Cabinet discussion and confirmation of the revalidated H2050 Vision and recommendations, next steps for H2050 are proposed as follows:
52. Between **July and September 2023**, the County Council, acting in its capacity as *H2050 Secretariat* will engage with each of the 2050 partners to establish how each individual organisation is contributing to the delivery of the H2050 recommendations and seek to identify any common priorities. Meanwhile, as a *member of the Partnership*, Hampshire County Council will consider its own delivery and priorities, linking the overarching H2050 Vision with the organisational work on the Serving Hampshire Strategic Plan.

53. In **September 2023**, the revalidated Hampshire 2050 Vision will be brought to Full Council, alongside the Serving Hampshire Strategic Plan.
54. In **autumn/winter 2023**, a summit will be held to bring together all partners to hear updates on delivery and agree shared priorities for future work.
55. Further work will also be undertaken **throughout 2024** to develop the next Serving Hampshire Strategic Plan, which will cover the period 2025 – 2029 and represent a full refresh of the Plan. This will continue to reflect H2050 as well as statutory priorities and will be informed by the further work undertaken from October by the H2050 Partnership to identify shared priorities for Hampshire the place.

Finance

56. This is an overall strategy that has no financial impact for Hampshire County Council at this current stage. Any packages of work that fall under the implementation plan to achieve objectives of the H2050 Vision and Serving Hampshire Strategic Plan will be referred to the appropriate decision maker in the future.

Performance

57. The Performance and progress of the H2050 programme will be managed by Hampshire County Council as the Sponsor in consultation with the Partnership.
58. Delivery against the Serving Hampshire Strategic Plan will be monitored by the proposed Performance Assurance Framework, as set out in paragraphs 47-49.

Consultation and Equalities

59. The development of the H2050 Vision included a lengthy consultative and engagement phase. As part of the H2050 revalidation programme, a process of internal consultation has been undertaken as described in paragraphs 22 and 23 above. Members were briefed on progress against the revalidation programme, as well as the Strategic Plan mid-term review on 23 June. Further engagement will continue through the life of the H205 programme, as well as part of the Strategic Plan review in 2024.
60. EIA Impact – Neutral. The Hampshire 2050 Vision re-validation and realisation along with the Strategic Plan mid-term review seek to agree the strategic direction for both Hampshire County Council and The Partnership. Therefore, due to the scale of this programme, the EIA is neutral as the Hampshire 2050 Vision and Serving Hampshire Strategic Plan are a strategic overview guiding programmes and projects within the County Council. The Hampshire 2050 re-validation does, however, clearly recognise that the subjects of inclusion and

diversity remain core priorities – and this is also the case for the mid-term review of the Strategic Plan. Although the EIA is neutral to the overall Hampshire 2050 re-validation and revalidation programme, the EIA process will be applied to any projects and programmes that are developed to support the Hampshire 2050 revalidation and realisation programme. This will also be the case for the Strategic Plan. The overall Vision of Hampshire 2050 and the Serving Hampshire Strategic Plan place prominence on social justice, inclusion and equity, although this EIA is centred around the amendments to the H2050 Commission Vision and the Strategic Plan mid-term review, the overall vision for both seeks to provide a positive impact to all protected characteristics.

Climate Change Impact Assessments

61. Hampshire County Council utilises two decision-making tools to assess the carbon emissions and resilience of its projects and decisions. These tools provide a clear, robust, and transparent way of assessing how projects, policies and initiatives contribute towards the County Council's climate change targets of being carbon neutral and resilient to the impacts of a 2°C temperature rise by 2050. This process ensures that climate change considerations are built into everything the Authority does.

Climate Change Adaptation and Mitigation

62. The Hampshire 2050 Vision re-validation seeks to agree the strategic direction for both Hampshire County Council and partners. Therefore, due to the scale of this programme, the climate change decision tools were not applicable as the Hampshire 2050 is a strategic overview guiding programmes and projects within the County Council. The Hampshire 2050 re-validation does, however, clearly recognise that climate change adaptation and mitigation remains a core priority and a key driver for change as identified by the 2050 Commission. Although the tools cannot be applied to the overall Hampshire 2050 re-validation itself, the tools can be applied to any projects and programmes that are developed to support the Hampshire 2050 revalidation and realisation. This is also the case for the Strategic Plan mid-term review and its associated projects and programmes of work.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Other Significant Links

Links to previous Member decisions:	
<u>Title</u>	<u>Date</u>
Extraordinary County Council 23rd September, 2019	23.09.2019
Commission of Inquiry	05.02.2018
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>

Section 100 D - Local Government Act 1972 - background documents	
<p>The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)</p>	
<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

EIA Impact - Neutral

The Hampshire 2050 Vision re-validation and realisation along with the Strategic Plan mid-term review seek to agree the strategic direction for both Hampshire County Council and The Partnership. Therefore, due to the scale of this programme, the EIA is neutral as the Hampshire 2050 Vision and Serving Hampshire Strategic Plan are a strategic overview guiding programmes and projects within the County Council. The Hampshire 2050 re-validation does, however, clearly recognise that the subjects of inclusion and diversity remain core priorities – and this is also the case for the mid-term review of the Strategic Plan.

- 2.1 Although the EIA is neutral to the overall Hampshire 2050 re-validation and revalidation programme, the EIA process will be applied to any projects and programmes that are developed to support the Hampshire 2050 revalidation and realisation programme. This will also be the case for the Strategic Plan. The overall Vision of Hampshire 2050 and the Serving Hampshire Strategic

Plan place prominence on social justice, inclusion and equity, although this EIA is centred around the amendments to the H2050 Commission Vision and the Strategic Plan mid-term review, the overall vision for both seeks to provide a positive impact to all protected characteristics.

Appendix 1
Revised Vision and recommendations.

Changing Climate		
Policy Statement		
	Changing Climate Policy Statement	Re-validated Changing Climate Policy Statement for Cabinet Confirmation
	Changing Climate - To develop and promote a focus on embedding climate resilience and mitigation across key policies and sectors, working with communities across Hampshire.	Changing Climate – Embed climate resilience and mitigation across all key policies and sectors, working with communities across Hampshire.
Recommendations		
	Changing Climate Recommendation	Re-validated Changing Climate Recommendation for Cabinet Consideration
1	Ensure that climate resilience and mitigation (e.g., energy and water efficient; flood and heat adapted) is a primary objective for infrastructure and buildings (existing and new), services, businesses, the natural environment (including environmental services, landscape, heritage) and health & wellbeing.	Ensure that climate resilience and mitigation (e.g., energy and water efficient; flood and heat adapted) is a primary objective for all sectors.
2	Prioritise the reduction of carbon emissions from the key sectors of housing and transport.	<i>No change.</i>
3	Support, enable and empower communities to be more resilient and work together to respond to the impacts of a changing climate (e.g., flooding, heat waves).	Support, enable and empower all communities to be more resilient and work together to respond to the impacts of a changing climate (e.g., flooding, heat waves).
4	Develop policies to support the transition to clean, locally generated, renewable energy, reduce waste and support the sourcing of local sustainable, produce, natural resources and Employment.	Support the transition to clean, locally generated, renewable energy, reduce waste and support the sourcing of local sustainable, produce, natural resources and Employment.

Changing Environment	
Policy Statement	
Changing Environment Policy Statement	Re-validated Changing Environment Policy Statement for Cabinet Consideration
Changing Environment - Develop and promote a focus on sustaining and enhancing Hampshire's environment to strengthen Hampshire's economy and society.	Changing Environment – Sustain and enhance Hampshire's environment to strengthen Hampshire's economy and society.
Recommendations	
Changing Environment Recommendation	Re-validated Changing Environment Recommendation for Cabinet Consideration
1	Work with partners to understand and develop key strategies and policies that recognise the benefits of net environmental gain across all sectors.
2	Understand, deliver and maximise the benefits of net environmental gain across all sectors.
3	Engage communities with Hampshire's Natural Environment to develop and promote community resilience and individual health and wellbeing.
4	Develop initiatives to tackle urban/ rural divide and deliver equitable local capacity and resilience (for example a better management of urban sprawl).
5	MOVE TO POPULATION AND SOCIETY DRIVER Develop initiatives to tackle urban/ rural divide and deliver equitable local capacity and resilience.
6	<i>No change.</i>
7	Recognise the multiple value of green infrastructure and advocate for the provision of green spaces to be one of the fundamental drivers in planning policy.
8	Recognise the multiple value of green and blue infrastructure and advocate for the provision of green spaces to be one of the fundamental drivers in planning policy.
9	Promote a joined-up approach that links local authorities, health bodies and civil society to deliver greater access to nature for all, for example optimising access to country parks and extending public rights of way.
10	Promote a joined-up approach that links local authorities, health bodies and civil society to deliver greater access to nature for all.
11	Ensure that future development makes the optimum use of available land, prioritising brownfield regeneration.
12	Ensure that future development makes the optimum use of available land, prioritising sustainable locations and brownfield regeneration.

Changing Economy		
Policy Statement		
	Changing Economy Policy Statement	Re-validated Changing Economy Policy Statement for Cabinet Consideration
	Changing Economy - Maintain a focus on fostering a knowledge-based and sustainable Hampshire economy, working closely with businesses and relevant agencies in Hampshire including our universities.	Foster a strong, knowledge based, sustainable and inclusive Hampshire economy, working closely with relevant agencies, businesses, higher and further education and skills providers.
Recommendations		
	Changing Economy Recommendation	Re-validated Changing Economy Recommendation for Cabinet Consideration
1	Develop the 'Place Story' for Hampshire to define a Hampshire brand to promote, support and encourage appropriate economic development and a compelling narrative to cohere business, communities, the neighbouring cities of Portsmouth and Southampton, and the Isle of Wight around a unified approach and vision.	Develop a shared narrative for Hampshire to define a Hampshire brand to promote, support and encourage appropriate economic development and a compelling narrative to cohere business, communities, the neighbouring cities of Portsmouth and Southampton, and the Isle of Wight around a unified approach and vision.
2	Maintain, regenerate and develop vibrant settlements across Hampshire to offer attractive, stimulating and thriving business, and cultural and residential environments and communities.	Maintain, regenerate and develop vibrant places across Hampshire to offer attractive, stimulating and thriving business, and cultural and residential environments and communities.
3	Maximise opportunities for employment and inclusion through targeted upskilling both in terms of key sectors and softer skills such as creativity, innovation, and work readiness.	<i>No change.</i>
4	Maximise and prioritise support for the key sectors – digital/creative, aerospace, defence, and marine to build on the existing strengths in these areas.	Diversify and build new sectors. Build on existing strengths and work to ensure the current and future skills needs of key sectors are being met.
5	Enable Hampshire to maintain its position as an attractive place where people want to visit, live, work, and take advantage of the leisure and cultural offer. For example, promoting tourism, providing authentic experiences, and developing current and future business hubs.	Enable Hampshire to maintain its position as an attractive place to live, work, visit and play, recognising the importance of the leisure and cultural offer.
6	To secure economically critical infrastructure investment in Hampshire, especially where it will support greater internationalisation of our	To secure economically critical infrastructure and investment in Hampshire, especially where it will support greater connectivity and internationalisation

	economy. For example, through international trade and inward investment.	of our economy. For example, through international trade and inward investment.
7	Develop in partnership clear plans to set out where business districts are to be developed, incorporating grade A offices, high quality residential and public realm, with clear connectivity to transport hubs and networks.	REMOVE – DUPLICATION.
8	Embracing the opportunities of the advances of digital and other technology to support the Hampshire economy.	Embracing the opportunities of the advances of digital and other technology to support the Hampshire economy and services, both now and in the future.
9	Capitalise on Hampshire’s university capacity to maximise local benefits from roll outs, start-ups, and emerging technologies, and to retain more graduates living and working in Hampshire.	Capitalise on the Higher and Further education capacity of the Pan Hampshire area to research, support and nurture emerging technologies, businesses and entrepreneurs creating an environment which retains talent.

Changing Population & Society		
Policy Statement		
	Changing Population & Society Policy Statement	Re-validated Changing Population & Society Policy Statement for Cabinet Consideration
	Changing Population & Society - Maintain a focus on promoting the evolution and development of communities that support equity, connectivity, diversity, sustainability, and resilience.	Promote the evolution of prosperous happy, healthy communities which are equitable, connected, diverse, sustainable and resilient.
Recommendations		
	Changing Population & Society Recommendation	Re-validated Changing Population & Society Recommendation for Cabinet Consideration
1	Develop a coherent framework for building communities that delivers a more integrated approach to design and development.	DELETE AND MERGE WITH RECOMMENDATION BELOW.
2	Work with partners and communities to foster community resilience, cohesion and inclusion through place making.	Build the capacity of communities to create and shape their own places.
3	Prioritise physical and mental health within community shaping to maximise multiple benefits – e.g., green spaces with more walking/cycling routes support physical wellbeing and can reduce anxiety.	Prioritise physical and mental health within community shaping to maximise multiple benefits – e.g., green spaces with more walking/cycling routes support physical wellbeing and can improve mental health and wellbeing.

4	Maximise opportunities to improve productivity and adapt service delivery with a particular focus on health and social care to respond to the changing demographics.	Maximise opportunities to improve outcomes and productivity and adapt service delivery in response to Hampshire's changing demographics.
5	Support employers to extend the productive capacity of the workforce by recognising health and wellbeing benefits of employment ('good work') and embracing new and more flexible ways of working.	Support employers to extend the productive capacity of the workforce by recognising health and wellbeing benefits of work and embracing new and more flexible ways of working.
6	Provide access to appropriate housing and services to support greater independent and integrated living for older residents and those with additional need, with a particular focus on health and social care and support for intergenerational living.	Provide access to appropriate housing and services to support greater independent and integrated living for older residents and those with additional needs.
7	Make Hampshire more attractive to a wider age range for example by providing access to housing, employment, cultural and leisure amenities to attract and retain younger people.	<i>No change.</i>
8	Maximise the provision of affordable housing to attract and retain key workers by ensuring access to appropriate housing.	Maximise the provision of affordable housing to attract and retain key workers.
9	Public service agencies should work in partnership with local communities to design and deliver services.	REMOVE – DUPLICATION.
10	Advocate for a wider measure of happiness and quality of life to be incorporated into key policies within key public sector organisations, through for example the role of volunteering to provide meaning and community coherence.	Co-production of success measures recognising the value of happiness and quality of life.
11	Better understand the current and future skills needs and work with employers and education and skills providers, to promote widely accessible training and development opportunities prioritising new skills.	REMOVE – DUPLICATION.
12	Secure a reduction in levels of absolute deprivation across Hampshire.	<i>No change.</i>

Changing Technology		
Policy Statement		
	Changing Technology Policy Statement	Re-validated Changing Technology Policy Statement for Cabinet Consideration
	Changing Technology - Prioritise a focus on opportunities offered by technology to enhance business and economy, public services, social infrastructure, and connectivity; that complement rather than compromise human relationships and quality of life.	NOTE – THIS DRIVER IS RECOMMENDED TO BE REMOVED AS TECHNOLOGY IS A CROSS-CUTTING ENABLER TO OTHER DRIVERS. Recommendations to be incorporated into other drivers.
Recommendations		
	Changing Technology Recommendation	Re-validated Changing Technology Recommendation for Cabinet Consideration
1	Understand the role of the public sector to enable and maximise the opportunities of new technologies (including access to and use of data), ensuring all members of the community can engage and benefit from this.	REMOVE – DUPLICATION
2	Equip all sectors of society with the skills required to take advantage of technological advances, with a specific focus on diversity and inclusivity.	MOVE TO POPULATION AND SOCIETY. No change.
3	Maximise the benefits offered by AI to improve public services particularly in the health and social care sector.	REMOVE – DUPLICATION.
4	Address digital exclusion and support those with no or lower skills to secure the 'basic' as a route to 'a good job'.	REMOVE – DUPLICATION.
5	Prioritise high speed broadband infrastructure for existing housing and planned developments across Hampshire as a vital component to growing a sustainable local economy.	REMOVE – DUPLICATION.
6	Improve active and low emission transport, prioritise public and shared transport and maximise the potential of AI and data analytics in future transport in both urban and rural areas.	MOVE TO CLIMATE. Improve active and low emission transport, prioritise public and shared transport and maximise the potential of new technology in future transport in both urban and rural areas.
7	Ensure future transport projects are closely linked with emerging technologies and business models such as MaaS.	REMOVE – TOO DETAILED.

Appendix 2

The Partnership

The Hampshire 2050 Partnership is made up of Leaders and Chief Officers from the authorities and organisations listed below. Membership of the re-purposed Hampshire 2050 Partnership however is expected to evolve over time to ensure that key partners are represented where appropriate. The Hampshire 2050 Partnership will oversee shared progress of the recommendations of the Hampshire 2050 Commission of Inquiry.

Members as of June 2022: [Hampshire 2050 Partnership.xlsx](#)

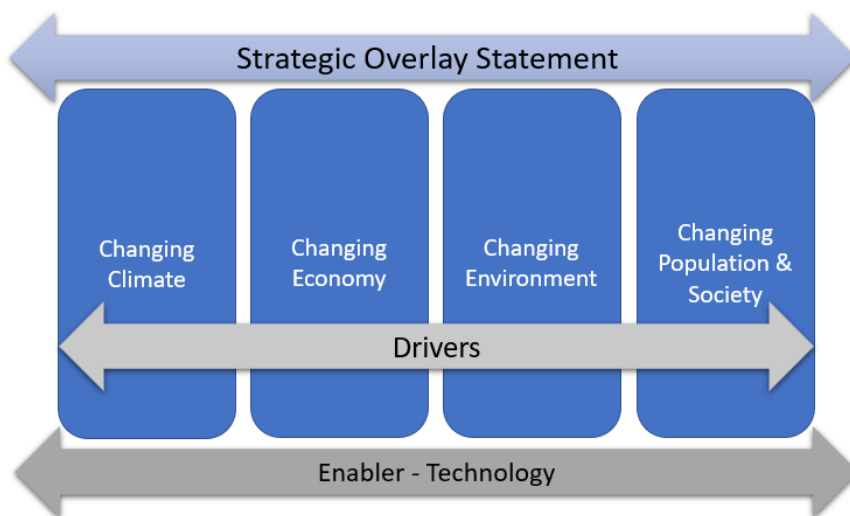
Appendix 3 Strategic Overlay: Proposed wording

The 2050 Commission of Inquiry recognised that the drivers for change were inextricably linked and that prioritising one driver at the cost of another would not deliver the far reaching and ambitious outcomes that the Commission was set up to achieve.

The interdependency of the drivers is clearly demonstrated in the cross-cutting nature of many of the recommendations. However, in reality, how we, as a Partnership, work together to ensure our response to the drivers maximises the opportunities from these interdependencies will be key to our success.

We now understand that people, the environment, and the economy are all parts of the same system. People cannot live well if the environment and the economy are in bad health. We also know that a healthy environment is a must for a sustainable economy and an equitable society.

For Hampshire to be resilient and well-equipped for the future we must navigate these challenging issues and find new ways to measure success, recognising these interdependencies and placing equal value on the economy, environment, health and well-being, social equity and sustainability.



Appendix 4 Serving Hampshire Strategic Plan 2021 – 2025 Mid-term review

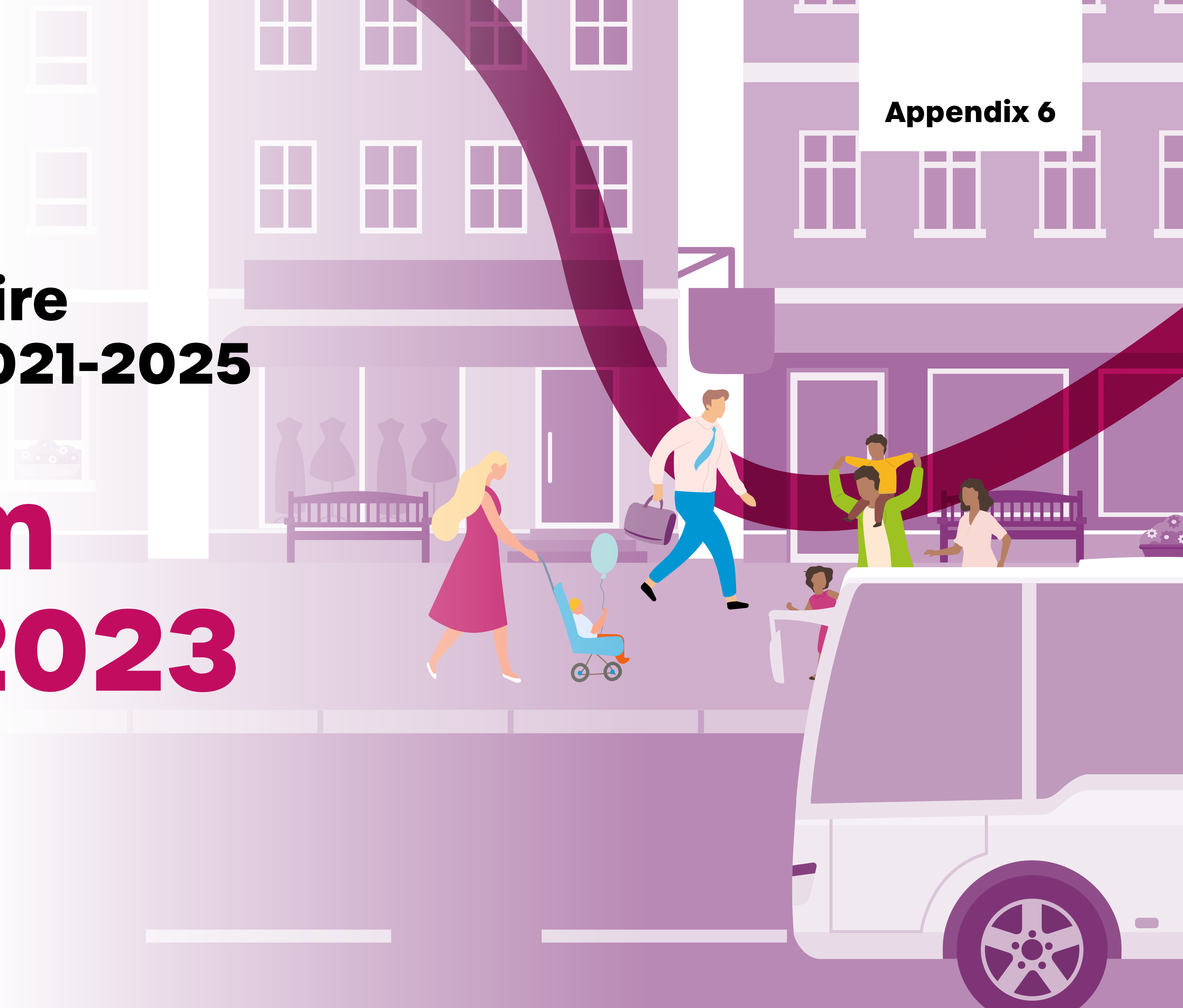
[strategic-plan-2023-digital.pdf](#)

~End~

Serving Hampshire Strategic Plan 2021-2025

Mid-term review 2023

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Overview

Hampshire is a great county to live, work, visit and play. As a county council we want to work to ensure Hampshire stays like this – now and into the future – so we can continue to make a positive impact on resident's lives, and so all communities can share in this vision.

Hampshire County Council delivers the majority of Hampshire's public services, to 1.4 million residents, and we are responsible for around 80% of all spend on council services in the county, amounting to £2.6 billion a year. We are uniquely positioned in Hampshire to not only provide services directly to our residents, but to also to represent Hampshire's interests, influence partners such as central Government and champion key issues on behalf of everyone who has a stake in Hampshire – now and in the future.

Of key importance to us is maintaining our county's economic prosperity through championing Hampshire's businesses, encouraging economic growth and helping to ensure we have an excellent education and skills offer which is fit for the future and accessible to all. By bringing new investment and new opportunities into Hampshire to stimulate all aspects of our local economy and increase the county's competitiveness and growth, we can work to bring far-reaching benefits for residents, communities, and businesses and improve people's lives for years to come. Hampshire County Council is truly 'open for business', and we want to work with the business sector as well as our public sector partners to help our economy go from strength to strength.

A successful economy is unpinned by healthy and happy, resilient communities, and recognising the link between these two will form the basis of all that we do as an organisation. By building resilient communities, which thrive within a prosperous economy, we can ensure our social care services are targeted where they are needed most and contribute to creating a good quality of life for everyone in Hampshire. Furthermore, recognising how our unique natural and built environment in Hampshire, with its two national parks, historic cities and 290 miles of coastline, is also of key importance to securing this quality of life remains at the heart of our strategic priorities for the present and future.

In developing our Strategic Plan, we are additionally guided by the Hampshire 2050 Vision. This collective vision for Hampshire the place sets out what both public and private sector partners with a joint vested interest in Hampshire's future aim to achieve over the next few decades. As the County Council we have a dual role in this work – both as a convenor and facilitator of activity against some of these aims, and as a lead agency for direct delivery against others. Our Strategic Plan sets out what our contribution to delivering the Hampshire 2050 Vision will be over the length of this Plan.

Along with many other public sector organisations, local government has faced significant and continuous financial pressures over the past decade. Over half a billion pounds has been removed from the County Council's budget since 2008, due to ongoing reductions in central Government funding, increasing costs and a steadily rising demand for our vital services such as social care for vulnerable children and adults. Our Strategic Plan sets out what our priorities as an organisation are, providing a framework to help us effectively direct our limited resources at supporting the most vulnerable residents in Hampshire whilst building resilient communities who can benefit from a prosperous economy.

Outcomes

Outcome one:

Hampshire maintains strong and resilient economic growth and prosperity

Our priorities are:

- Working with our partners to foster a strong, knowledge based, sustainable and inclusive Hampshire economy
- Ensuring Hampshire has the right conditions for economic innovation to flourish
- Enhancing our competitiveness as an international gateway and globally connected economy
- Maximising opportunities for employment and inclusion by equipping people with the right skills now and in the future to support, and benefit from, economic growth in our key sectors
- Maintaining and developing vibrant places across Hampshire that offer people thriving communities in which to work, visit, live and do business

Outcome two:

People in Hampshire live safe, healthy and independent lives

Our priorities are:

- Enabling all children and young people to have the best possible start in life
- Secure high achievement for all children and young people, especially those from more vulnerable groups
- Helping people to stay well and look after their physical and mental health, whilst maintaining their independence
- Support the most vulnerable in Hampshire by ensuring their statutory needs are met and they are cared for in the right place, at the right time and at an appropriate cost.
- Working with partners to keep our communities safe, particularly children and vulnerable adults
- Equipping all sectors of society with the skills required to take advantage of technological advances

Outcome three:

People in Hampshire enjoy a rich and diverse environment

Our priorities are:

- Working with our partners towards securing carbon neutrality for Hampshire by 2050 and becoming resilient to a two degree rise in temperature – by championing climate change action, focusing on the resilience of our own estate and supporting communities to be resilient to the impacts of the changing environment
- Maintaining and enhancing Hampshire's unique natural and built environment, striving for Environmental Net Gain across both, and engaging with communities to promote resilience and health and wellbeing
- Protecting Hampshire's breadth of character and heritage, valuing both rural and urban communities
- Planning and delivering low carbon and economically critical infrastructure, and promoting a sustainable and more resilient transport network
- Leading on opportunities to shape sustainable places across the County that enhance communities and environments – facilitating partners and people to come together with common vision and purpose

Outcome four:

People in Hampshire enjoy being part of strong, inclusive, resilient communities

Our priorities are:

- Supporting prosperous communities in Hampshire by tackling health and social inequalities, improving equity of educational achievement, and creating opportunity for all residents
- Enabling communities to be more resilient and connected
- Promoting the development of communities that support and uphold equity, diversity and sustainability
- Supporting and working in partnership with a thriving and diverse voluntary and community sector and body of volunteers

Vision and values

In delivering these priorities on behalf of those who live, work and play in Hampshire, we also have the following visions and values as an organisation which guide everything we do:

Our vision

Serving the people
of Hampshire with
purpose and pride
to improve lives
today and for tomorrow.

Our values

• **Professionalism** – We work hard to deliver the best services that we can and we hold ourselves **accountable** for our performance. We have pride in what we deliver and enable.

• **Working as one organisation** – We **collaborate** with each other and our partners for the good of our service users. Support each other to recover quickly from setbacks and take responsibility in managing our personal and organisational **wellbeing**. We **work together** to ensure we are a healthy and **resilient** organisation.

• **Integrity and respect** – We value and encourage every individual for their unique strengths, and demonstrate our confidence in each other through our language and behaviour. We are fair, honest and reliable in everything we say and do.

• **Making a difference** – Our work puts people at the forefront of what we do and helps communities across the County to thrive. We **care**.

• **Continuous improvement** – We are **ambitious**. We challenge ourselves to innovate, be creative and work to create a sustainable, future proof Hampshire.

H2050 Vision Revalidation and mid-term review of Hampshire County Council's Serving Hampshire Strategic Plan

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Gary Westbrook – Director of Hampshire 2050 and Assistant Chief Executive

Jac Broughton – Director of People and Organisation

Emma Noyce - Assistant Director Regeneration and Growth (Culture and Communities)

Steph Randall – Deputy Director People and Organisation

H2050 Vision Revalidation

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HAMPSHIRE 2050

VISION FOR THE FUTURE

Background: H2050 Commission hearings

The Hampshire 2050 Commission of Inquiry held its first hearing in July 2018 and its final hearing in June 2019. During that time, Commissioners were presented with evidence, from a range of experts, across six strategic themes at a series of hearings.

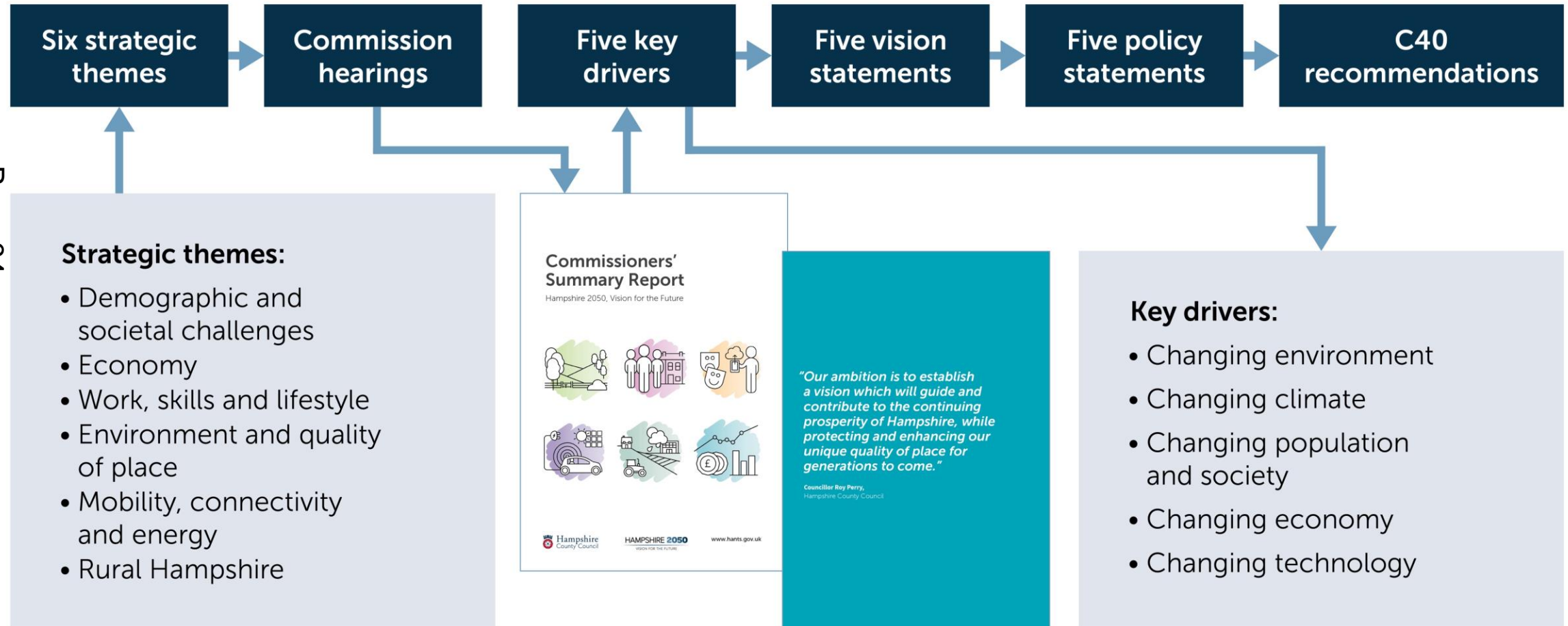
- Demographic and societal challenges
- Economy
- Work, skills and lifestyle
- Environment and quality of place
- Mobility, connectivity and energy
- Rural Hampshire

A final cross-cutting themes hearing was also held providing feedback on:

- youth engagement
- artificial intelligence (AI) futures
- deprivation
- wider community engagement.



Commission findings



Revalidation programme objectives

i

To revalidate the H2050 vision, ensuring that the initial drivers remain relevant, taking into account changing emphases of priorities.

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ii

To realise the vision through moving from a 'driver' focused approach, to one which is outcome and delivery focused.

iii

To move beyond the commission phase; engaging partner organisations, using the vision as a catalyst for shared ownership of the outcomes and a step change in how the region works together to address key strategic issues.

H2050 revalidation process

1

Initial discussions with Chief Officers Group

Themes considered:

- Key changes since the Commission last met
- Whether the outcomes still reflect priorities for Hampshire
- What strategic goals the organisation is already working towards which feed into H2050 outcomes

2

Detailed discussions with Subject Matter experts

Feedback:

- **Priority and delivery of recommendations, and the role of the County Council in this**
- A desire to see more in the way of **social value, inclusion and equity**
- Detailed comments about **specific subject areas** such as health and wellbeing, nature etc
- Consideration of differing **geographical priorities across Hampshire**

3

Further discussion with DMTs and CMT

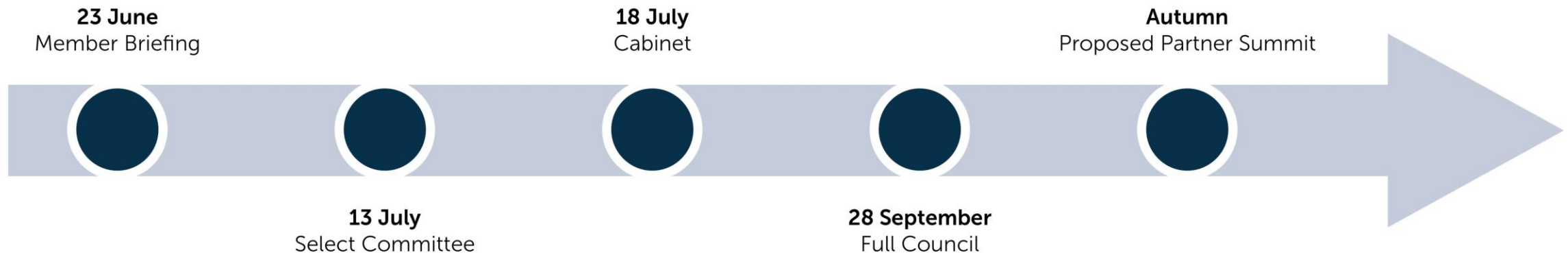
- Greater emphasis on how the drivers can't sit in isolation

Findings

- Vision holds true, minor changes to recommendations and structure
- A need for a 'strategic overlay' – recognising interrelationship of drivers

- Recognising dual role of the County Council:
 - A sponsor and convenor of the partnership
 - Like all other stakeholders, a responsibility for enabling and delivering the vision through our plans, priorities, activities and functions

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Mid-term review of Hampshire County Council's Serving Hampshire Strategic Plan

Serving Hampshire Strategic Plan

As the lead partner in facilitating the Hampshire 2050 Vision, the revalidation of this work provides the opportunity to ensure that the County Council's principle strategic document is fully aligned with the priorities expressed for Hampshire 'the place'.

A 'mid-term' review of the current four year Serving Hampshire Strategic Plan (2021-2025) will ensure it sufficiently reflects:

- the 'post-Covid' world and any resulting shift in priorities for HCC
- the revalidated Hampshire 2050 Vision and how HCC will deliver against this as part of its wider organisational strategy
- any other relevant organisational focus in light of new leadership – both officer and political.



A full refresh of the Strategic Plan will be undertaken for 2025, allowing for sign off by the new Cabinet and Council following elections that year of a new four year plan (2025-2029).

Mid-term review process

1

Initial comparison made against current Strategic Plan and Hampshire 2050 Vision to identify the existing alignment as well as any gaps or differing language.

Shared key themes identified:

- Equality and Inclusivity
- Skills
- Economic Prosperity
- Promotion of Hampshire's assets
- Climate Change
- Community resilience

2

Further comparison against the revalidated Hampshire 2050 Vision.

Number of key areas have been identified where the Strategic Plan needs to be revised in order to amplify their importance against existing wording.

3

The Strategic Plan also captures the County Council's separate priorities as an organisation in relation to specific local authority responsibilities (for example in respect of outcomes for our more vulnerable residents), which have been retained in this review.

Key themes

The review has provided an opportunity to reinforce a number of key themes which have grown in importance since the 2021-2025 Strategic Plan was first written, and which also closely reflect the priorities of the current leadership.

The 2050 revalidation has also enabled us to align the language we use in both, as well as to amplify significant messages.

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The Hampshire economy

- The importance of thriving businesses and a strong economy in helping to shape and deliver a wide range of outcomes for Hampshire residents.
- Economic prosperity helps unlock societal outcomes.

Place vision

- Hampshire as a Place – **Hampshire is a great place to live, work, visit, and play.**

Interdependencies

- Acknowledging the intrinsic link between economic prosperity and social prosperity, and HCC's role in enhancing and supporting the drivers.
- Developing the skills, well-being and capabilities of today's young people and future workforce.
- Building on the links between a healthy, resilient community and an active, productive workforce.

Engagement and influence

- HCC has a clear role not only in delivering against its statutory duties, but also in engaging and influencing stakeholders to affect change against other key issues.

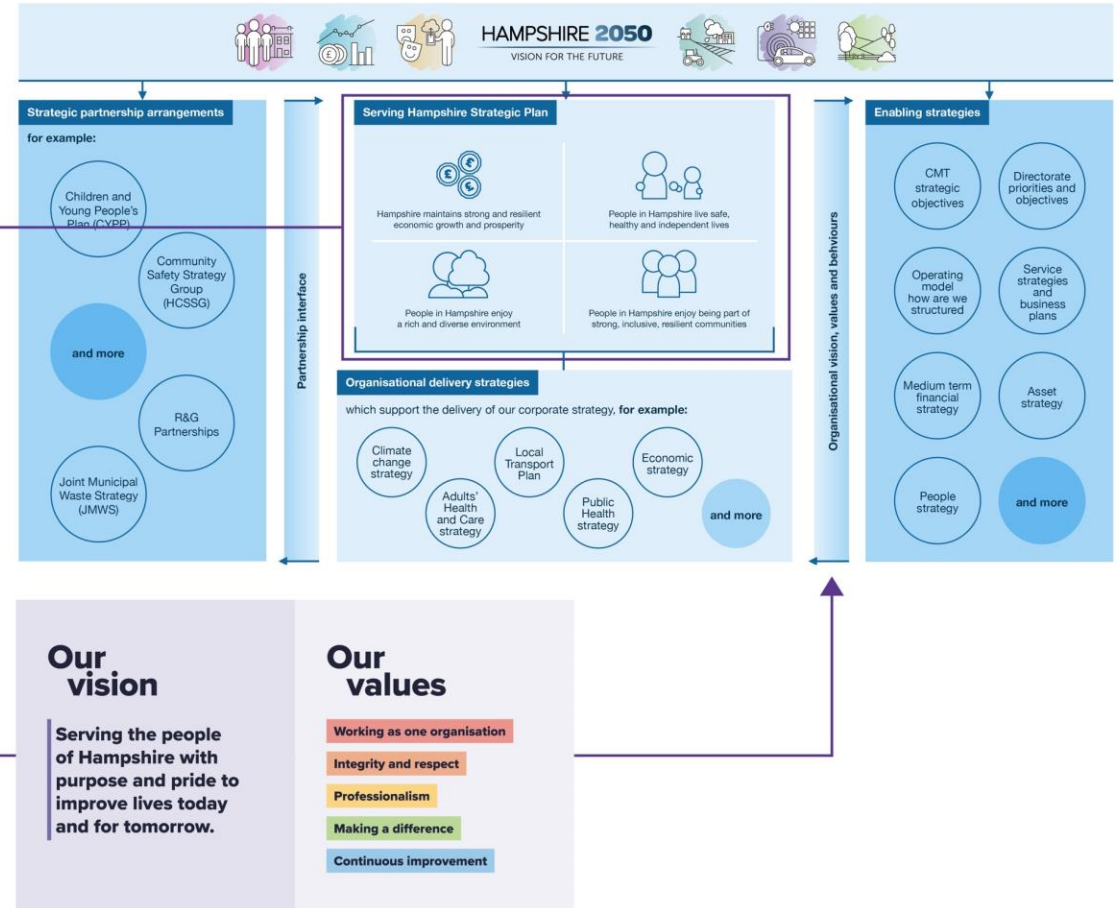
The 'how' of delivery

- In setting out the Strategic Plan, further emphasis should be given to HCC's multiple roles – as a lead delivery body as well as a champion, convenor and facilitator.
- Our organisational vision and values provides an additional opportunity to tie these into the Strategic Plan as an expression of the 'how' officers will go about delivering the County Council's priorities.

Proposed changes to the current Strategic Plan

- A **new introduction** to the Strategic Plan has been drafted which reflects where we are today.
- The **four strategic outcomes** are considered to **remain relevant and appropriate**.
- A number of **minor changes are proposed to the priority statements** that underpin the strategic outcomes, to ensure that they better align with the Hampshire 2050 vision, and the new leadership priorities.
- The current principles for ‘how’ the Strategic Plan will be delivered will be replaced with **our new organisational vision and values**, as our expression of the way officers will work to deliver our priorities.

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Performance Assurance Framework

Alongside the 'mid-term' review of the Serving Hampshire Strategic Plan, the Corporate Performance Framework which underpins delivery of the plan has been refreshed.

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The proposed new (and retitled) Performance Assurance Framework aims to reduce duplication and set out a holistic view of how Members can gain assurance regarding the County Council's overall performance.

This will be achieved through:

- providing a more specific focus on HCC's performance against our Strategic Plan
- incorporating the wider picture of performance through a range of existing or refocused annual reports; and
- incorporating future performance reporting requirements of the Office of Local Government.

Performance Assurance Framework

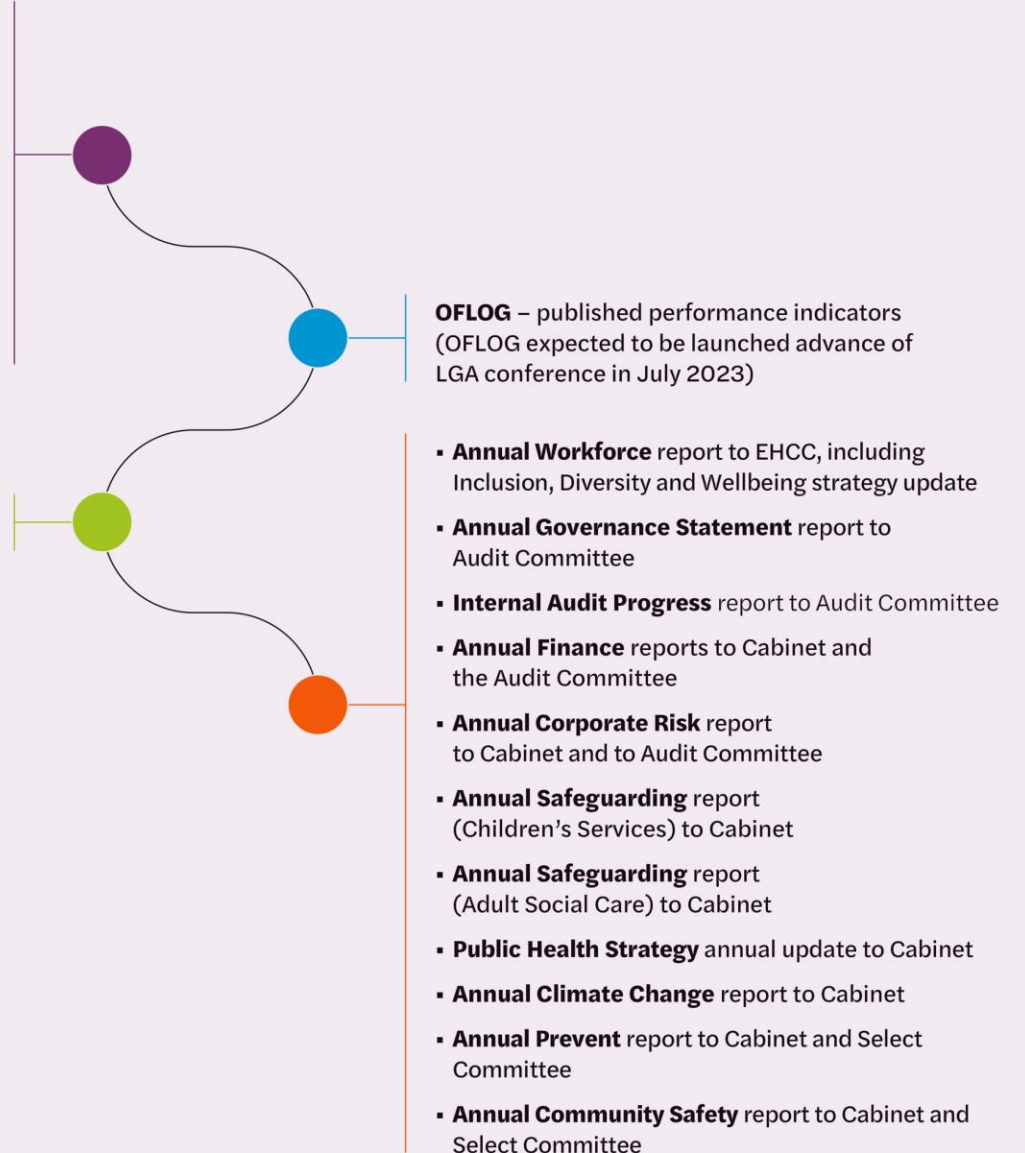
- **Refocused**
- **New**
- **Separate focus**
- **Now included**

Annual Serving Hampshire Strategic Plan

progress report to Cabinet, including:

- Reference to other annual reports which demonstrate delivery against the Strategic Plan priorities
- Further narrative against the Strategic Plan, including HCC contribution to H2050 Vision, where this is required to give a holistic view of progress
- Results of external inspections where these provide further assurance against the Strategic Plan priorities

LGSCO determinations – annual report of the Monitoring Officer to Cabinet



HAMPSHIRE COUNTY COUNCIL

Decision Report

Committee	Hampshire 2050 and Corporate Services and Resources Select Committee
Date:	13 July 2023
Title:	Annual report of the Select Committees activity for 2022/23
Report From:	Director of People and Organisation

Contact name: Louise Barker

Tel: 0370 779 1898

Email: Louise.barker2@hants.gov.uk

Purpose of this Report

1. The purpose of this report is to provide a summary of the work of each of the Select Committees over the past year. During the past year, it should be noted that some of the Committees have had their name and remit changed, details of which are shown in paragraph 4 below and the attached summaries.

Recommendation

2. That the Hampshire 2050, Corporate Services and Resources Select Committee approves the attached summary of work of each of the Select Committees over the past year, for submission to County Council on 20 July 2023 as the Annual Scrutiny Report.

Contextual information

3. Under the Hampshire County Council's Constitution, it is the role of the Hampshire 2050, Corporate Services and Resources Select Committee to submit an annual report on the work of the scrutiny function to County Council.
4. Attached is a summary of the work of the following Select Committees covering the period April 2022 to March 2023; Hampshire 2050, Corporate Services and Resources Select Committee (formerly Policy and Resources Select Committee), Universal Services Select Committee (formerly Culture

and Communities and Transport and Environment Select Committees) and Children and Young People Select Committee.

5. The Health and Adult Social Care Select Committee reports to County Council separately.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	No
People in Hampshire live safe, healthy and independent lives:	No
People in Hampshire enjoy a rich and diverse environment:	No
People in Hampshire enjoy being part of strong, inclusive communities:	No

Section 100 D - Local Government Act 1972 - background documents	
<p>The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)</p>	
<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

This report is a review of activity over the past year; it is not making any proposals and therefore an impact assessment is not relevant.

3. Climate Change Assessment:

This report is a review of activity over the past year; it is not making any proposals and therefore there is no impact on Climate Change.

Scrutiny Annual Report: April 2022 to March 2023

Select Committee: Hampshire 2050, Corporate Services and Resources and formerly Policy and Resources

Report of Chairman: Councillor Jonathan Glen

Statutory Duties Undertaken:

Crime and Disorder - This Select Committee has the remit to cover the statutory duty to scrutinise Crime and Disorder issues as per the Police and Justice Act 2006 (However, this does not cover the Police and Crime Commissioner, who is held to account by the Hampshire and Isle of Wight Police and Crime Panel).

In November 2022, the Select Committee received an update on the Hampshire Community Safety Strategy Group and how it was addressing Hampshire's community safety priorities. In addition, the Committee also received a presentation on Restorative Justice:

- Restorative Justice in the Youth Justice System – Hampshire Youth Offending Team
- Restorative Justice for Adult Offenders – Office of the Police and Crime Commissioner for Hampshire and the Isle of Wight
- Community Payback - Probation Service

Pre-scrutiny of Significant Executive Decisions: None in this period

Call-in of Significant Executive Decisions: None this period

Scrutiny of Budgets and Performance:

Serving Hampshire – 2021/22 Year End Performance Report

In June 2022, the Select Committee considered the Serving Hampshire – 2021/22 Year End Performance Report.

2021/22 - End of Year Financial Report

In October 2022, the Select Committee considered the 2021/22 End of Year Financial Report

Developing a Medium Term Financial Strategy

In October 2022, the Select Committee considered the Developing a Medium Term Financial Strategy.

2023/24 Revenue Budget For Hampshire 2050 Directorate

In January 2023, the Select Committee pre-scrutinised the 2023/24 revenue budget for the Hampshire 2050 Directorate. Following debate, the Select Committee supported the recommendations to the Leader and Executive Member for Hampshire 2050 and Corporate Services.

2023/24 Revenue Budget Report For Corporate Services

In January 2023, the Select Committee pre-scrutinised the 2023/24 revenue budget for Corporate Services. Following debate, the Select Committee supported the recommendations to the Leader and Executive Member for Hampshire 2050 and Corporate Services.

Serving Hampshire - 2022/23 Half-Year Performance Report

In January 2023, the Select Committee considered the Serving Hampshire 2022/23 Half-Year Performance report.

Questioning and exploring areas of interest and concern:

- County Deal - April 2022
- Broadband Update – June 2022
- Hampshire County Council's Apprenticeship Levy Programme – Nov 2022

Management of the Scrutiny Function/Oversight of Other Scrutiny Committees:

The Hampshire 2050, Corporate Services and Resources Select Committee has a remit to manage the work taking place across the scrutiny function. This year, this was achieved through receiving a summary of activity taking place through the other Select Committees at each meeting. It also reviewed the Scrutiny Protocol, Planning and Resource Allocation at its meeting in October and November 2022.

Scrutiny Annual Report: April 2022 to March 2023

Select Committee:

- *Culture and Communities (April – September 2022)*
- *Countryside, Culture and Communities (November - December 2022); and*
- *Universal Services Countryside and Regulatory Services Select Committee (January – March 2023)*

Report of Chairman: Councillor Rob Mocatta

Reviews undertaken / outcomes being monitored:

- CCBS (Culture, Communities and Business Services) Recruitment and Retention Update (November 2022) - The Countryside, Culture and Communities Select Committee received a report providing an update on recruitment and retention within the department.
- Income Generation Task & Finish Working Group – Summary of Findings (March 2023) – The Universal Services Countryside and Regulatory Services Select Committee received a report that summarised the findings of the Working Group.

Pre-scrutiny of Significant Executive Decisions:

- Grant Funding to Culture and Recreation Organisations in Hampshire (July 2022) – The Culture and Communities Select Committee received a report setting out proposals for grant awards to culture and recreation organisations in Hampshire
- Hampshire County Farms Annual Report 2021/22 (July 2022) - The Culture and Communities Select Committee received a report providing an update on progress made in 2021/22 to incorporate the new County Farms Policy priorities in operational practice.
- Proposals to adjust access to, and prices for, the Enda Ryan Poppy Pods and Tile Barn Outdoor Centre (July 2022) - The Culture and Communities Select Committee received a report on proposals to change arrangements for military personnel and their families to the Poppy Pods at Tile Barn.
- Titchfield Haven Nature Reserve (November and December 2022) – The Countryside, Culture and Communities Select Committee received a presentation briefing proposals for Titchfield Haven Nature Reserve
- Trading Standards Update (November 2022) - The Countryside, Culture and Communities Select Committee received a report providing an update on Trading Standards following its restructure in 2021/22 and seeking approval of its updated enforcement policy.

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Scrutiny Annual Report: April 2022 to March 2023

Select Committee:

- *Transport and Environment (April - Dec 2022)*

- *Universal Services Transport & Environment (January - March 2023)*

Report of Chairman: Councillor Derek Mellor

Reviews undertaken / outcomes being monitored:

- Electric Vehicle Charging (July 2022) - The Select Committee received a presentation on progress on the Local Transport Plan and future schemes.

Pre-scrutiny of Significant Executive Decisions:

- TfSH Strategic Investment Plan Consultation (October 2022) - The Transport and Environment Select Committee received the draft Plan and scrutinised the proposals within it
- Project Appraisal: Hampshire Recycling Infrastructure Development (October 2022) - The Transport and Environment Select Committee received a report, which set out the business case for investment in a new materials recovery facility at Chickenhall Lane in Eastleigh and associated works at the Waste Transfer Station network across Hampshire to enable the delivery of a new system for collecting dry recyclable waste across Hampshire that complies with the requirements for consistency in kerbside recycling services set out in the Environment Act 2021
- Passenger Transport SP24 Savings Proposals (November 2022) – The Transport and Environment Select Committee received a report regarding the Passenger Transport Consultation carried out earlier in 2022 and how a £800,000 savings on Hampshire County Council's passenger transport budget could be achieved and implemented.
- Local Cycling and Walking Infrastructure Plans (LCWIPs) Update (November 2022) – The Transport and Environment Select Committee received a report on newly developed LCWIPs for the boroughs of Eastleigh, Fareham, Gosport, Havant, the Waterside part of the New Forest district and the southern part of the borough of Test Valley.

Scrutiny of Budgets and Performance:

SP23 Update

At the November 2022 meeting the Transport and Environment Select Committee received an update on progress with SP23.

Universal Services Proposed Capital Programme 2023/24, 2024/25 and 2025/26.

At the January 2023 meeting the Universal Services Transport and Environment Select Committee Select Committee pre-scrutinised the 2023/24 budget proposals

for the Universal Services Department. Following the debate, the Select Committee supported the proposals to the Executive Lead Member for Universal Services.

2023/24 Revenue Budget Report for Economy, Transport and Environment.

At the January 2023 meeting the Universal Services Transport and Environment Select Committee pre-scrutinised 2023/243 budget proposals for the Universal Services Department. Following the debate, the Select Committee supported the proposals to the Executive Lead Member for Universal Services.

Policy Review:

Task & Finish Group – 20MPH Speed Limit Policy (July and November 2022)

The Transport and Environment Select Committee received an update on the work of the Task & Finish Working Group

Scrutiny Annual Report: April 2022 to March 2023

Select Committee: Children and Young People

Report of Chairman: Councillor Neville Penman

Reviews undertaken/outcomes being monitored:

- Update on Autism Services Commissioning for Children and Young People in Hampshire (November 22/Regular)
Following an update received in September 2020, regular written updates were requested by the Select Committee for future meetings on progress made towards improving Autism services for children and young people in Hampshire. In addition, a full update was received in November 2022. The Select Committee considered there to be outstanding issues to solve and further steps for the project to ensure further success.

Statutory Duties Undertaken: Not applicable to this Committee

Pre-scrutiny of Significant Executive Decisions:

- Home to School Transport Policy Public Consultation Outcomes (July 2022)
In July 2022, the Select Committee pre-scrutinised the proposals to the Executive Member following the Home to School Transport Policy public consultation. Following debate, the Select Committee supported the recommendations being proposed to the Executive Member for Children's Services.
- Outcomes from the Consultation on Social Care Provision for Overnight Short Breaks at Firvale Residential Respite Children's Unit (October 2022)
In October 2022, the Select Committee pre-scrutinised the proposals to the Executive Lead Member following the consultation on social care provision for overnight short breaks at Firvale Residential Respite Children's Unit. Following debate, the Select Committee supported the recommendations being proposed to the Executive Lead Member for Children's Services.
- Safeguarding Report - Children's Services (November 2022)
In November 2022 the Select Committee pre-scrutinised the annual Safeguarding Report for Children's Services ahead of its submission to Cabinet. Following debate, the Select Committee supported the recommendations being proposed to Cabinet.

Call-in of Significant Executive Decisions:

- Following the July 2022 decision day, the Monitoring Officer received a valid Call-in request in relation to the decision taken regarding the Home to School Transport Policy Public Consultation Outcomes. The Select Committee met in July 2022 to consider the request to exercise Call-in powers, but members of the Children and Young People Select Committee agreed that they should not recommend that the Executive Lead Member for Children Services re-considers their decision.

Scrutiny of Budgets and Performance:

- 2023/24 Revenue Budget Report for Children's Services (January 23)
At the January 2023 meeting, the Select Committee pre-scrutinised the 2023/24 budget proposals for Children's Services. Following debate, the Select Committee supported the recommendations to the Executive Lead Member for Children's Services.
- Children's Services Capital Programme 2023/24 to 2025/26 (January 23)
At the January 2023 meeting, the Select Committee also pre-scrutinised the 2023/24 to 2025/26 Capital Programme proposals for Children's Services. Following debate, the Select Committee supported the recommendations to the Executive Lead Member for Children's Services.

Policy Review: None in this period

Questioning and exploring areas of interest and concern:

The Committee received items on the following issues:

- Youth Services in Hampshire (May 2022)
- Hampshire Youth Offending Team (HYOT) Report (May 2022)
- Corporate Parenting Board and Personal Education Plans - Progress Report (May 2022)
- Ukraine & Unaccompanied Asylum-Seeking Children – Update (July 2022)
- Post 16 Education & Skills - An Update (July 2022)
- Special Educational Needs and Disabilities (SEND) 0-25 Update Report – SEN Performance and Joint Working (October 2022)
- Annual Complaints Report (2021-22) and Section 30 Ombudsman Report (October 2022)
- Hampshire Child and Adolescent Mental Health Service (CAMHS) (November 2022)
- Children's Services Directorate - New Services Briefing (January 2023)
- Attainment of Children and Young People in Hampshire Schools 2022 (March 2023)
- Ethnic Minority and Traveller Achievement Service Report (March 2023)
- Hampshire Youth Offending Team (HYOT) Report (March 2023)

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Hampshire 2050, Corporate Services and Resources Select Committee
Date:	13 July 2023
Title:	Work Programme
Report From:	Director of People and Organisation

Contact name: Louise Barker, Democratic and Members Services

Tel: 0370 779 1898 **Email:** louise.barker2@hants.gov.uk

Purpose of the Report

1. To consider the Committee's forthcoming work programme.

Recommendation

2. That the Committee agrees the Work Programme as attached and makes any amendments as necessary.

REQUIRED CORPORATE OR LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	Yes

Section 100 D - Local Government Act 1972 - background documents	
<p>The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)</p>	
<u>Document</u>	<u>Location</u>
None	

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

This is a scrutiny review document setting out the work programme of the Committee. It does not therefore make any proposals which will impact on groups with protected characteristics.

3. Climate Change Impact Assessment:

This is a scrutiny review document setting out the work programme of the Committee. It does therefore not make any proposals which will impact on climate change.

WORK PROGRAMME – HAMPSHIRE 2050, CORPORATE SERVICES AND RESOURCES SELECT COMMITTEE

Topic	Issue	Reason for inclusion	Status and Outcomes	13 July 2023	25 Sept 2023	30 Nov 2023	22 Jan 2024
Pre-scrutiny	Consideration of revenue budgets for H2050 and Corporate Services	To pre-scrutinise the budget proposals, prior to approval by the Executive Member	Considered annually in advance of Council in February. Transformation savings pre-scrutiny alternate years at Sept meeting.		X		X
Budget Monitoring		(a) End of Year Financial Report considered at summer meeting, to see how the budget was managed for the year compared to plan. (b) Medium Term Financial Strategy – considered when appropriate to provide longer term financial context	Last considered October 2022 Last considered October 2022				

Topic	Issue	Reason for inclusion	Status and Outcomes	13 July 2023	25 Sept 2023	30 Nov 2023	22 Jan 2024
Overview	Serving Hampshire - 2022/23 Year End Performance Report	To monitor how performance is managed corporately and consider the performance information to support identification of areas to focus scrutiny.	Last received June 2022, next update expected summer 2023. Mid-year update due Jan 2024.	X			X
Overview	Review of the Serving Hampshire Strategic Plan			X			
Overview	Hampshire 2050 Vision: revalidation report			X			
Annual Item	Crime & Disorder Duty to review, scrutinise, and report on the decisions made,	This duty passed from the Safe & Healthy People Select Committee to this committee in May 2014	Annual update on work of Hampshire Community Safety Strategy Group plus particular focus topic: Child Exploitation - Nov 2018			X	

Topic	Issue	Reason for inclusion	Status and Outcomes	13 July 2023	25 Sept 2023	30 Nov 2023	22 Jan 2024
	and actions taken by 'responsible authorities' under the Crime and Disorder Act.		Reducing Serious Violence - Nov 2019 County Lines – Nov 2021 Restorative justice – Nov 2022				
Annual Item	Collation of Annual Report of Select Committees activity To support oversight of the scrutiny function, and the role of this committee to ensure scrutiny activity is having impact and being evaluated.	The Constitution requires that this committee report to Full Council annually providing a summary of the activity of the select committees	Annual report to this meeting for submission to Full Council in Autumn	X			
Annual Review	Scrutiny Protocol		First considered in Nov 2022 - Cttee agreed to review on an annual basis			X	

Topic	Issue	Reason for inclusion	Status and Outcomes	13 July 2023	25 Sept 2023	30 Nov 2023	22 Jan 2024
Overview	Climate Change Strategy						
Overview	Local Enterprise Partnerships	Requested by Chairman	Introductory presentation Nov 2018. Chief Executive of both LEPs gave a presentation to Nov 2020 meeting. Retain for future meeting.				

Future suggested items: (date tbc)

- Solent Cluster presentation on decarbonisation
- Learning, Skills, Improvement Plan (LSIP)
- Focus topic on cyber attacks alongside the crime and disorder item (Nov 23)

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